



# Investor Presentation

FEBRUARY 2024

GRUPE  
BPCE

PARTENAIRE PREMIUM



# Disclaimer

This presentation may contain forward-looking statements and comments relating to the objectives and strategy of Groupe BPCE. By their very nature, these forward-looking statements inherently depend on assumptions, project considerations, objectives and expectations linked to future events, transactions, products and services as well as on suppositions regarding future performance and synergies.

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The financial information presented in this document relating to the fiscal period ended December 31, 2023, has been drawn up in compliance with IFRS standards, as adopted in the European Union.

Preparation of the financial information requires Management to make estimates and assumptions in certain areas regarding uncertain future events.

These estimates are based on the judgment of the individuals preparing this financial information and the information available at the date of the balance sheet. Actual future results may differ from these estimates.

The transition from IFRS 4 to IFRS 17 may create differences due to different recognition rates in revenues.

With respect to the financial information of Groupe BPCE for the year ended December 31, 2023, and in view of the context mentioned above, attention should be drawn to the fact that the estimated increase in credit risk and the calculation of expected credit losses (IFRS 9 provisions) are largely based on assumptions that depend on the macroeconomic context.

The consolidated financial statements of Groupe BPCE for the fiscal period ended December 31, 2023, approved by the Management Board at a meeting convened on February 5, 2024, were verified and reviewed by the Supervisory Board at a meeting convened on February 7, 2024.

The audit procedures relating to the consolidated financial statements for the year ended December 31, 2023, have been substantially completed. The reports of the statutory auditors regarding the certification of these consolidated financial statements will be published following the verification of the Management Report and the finalization of the procedures required for the universal registration document.

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**01**

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# **Groupe BPCE Presentation**



# A cooperative banking and insurance group

A **universal cooperative banking model**

**2<sup>nd</sup> largest banking group in France** in terms of domestic market share <sup>(1)</sup>

Global Systematically Important Bank or **G-SIB** in the first bucket

**High level of capital and substantial liquidity reserves**

Diversified business model with **low to moderate risk appetite**

Leading unlisted banking group in Europe allowing **a strategy and actions focused on the long-term**



(1) Market share: 21.8% of customer deposits & savings and 22.2% of customer loans (source: Banque de France – Q3-2023).

# A cooperative banking and insurance group

**TWO COOPERATIVE BANKING NETWORKS**  
owned by 9 million cooperative shareholders

**14 Banques Populaires and 15 Caisses d'Epargne**

A decentralized business model

**BPCE SA, the Group's central institution**

Defines the Group's policies and strategic orientations, coordinates the sales policies of the networks, ensures the Group's liquidity and capital adequacy, and in charge of the Group's MLT funding

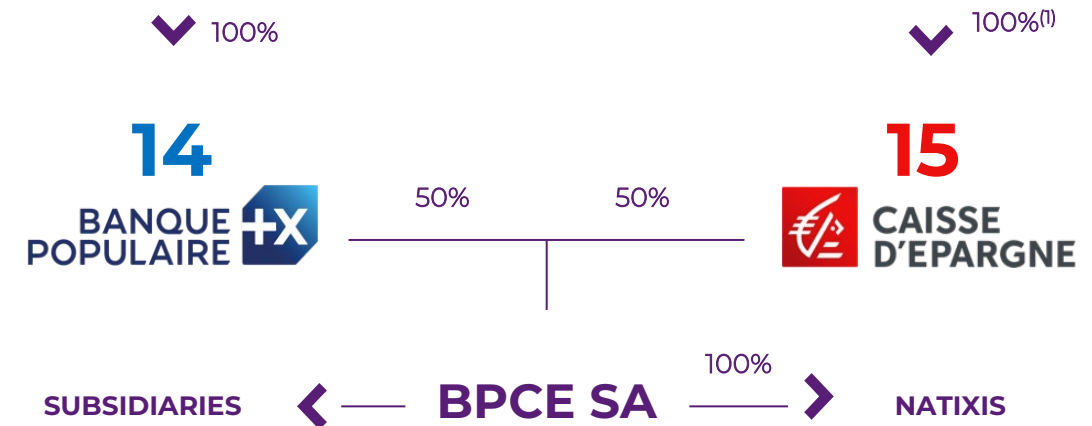
**Internal solidarity & guarantee system**

Defined by law between all affiliated French Regulated Credit Institutions (FRCI) within the Group

(1) Indirectly through Local Savings Companies



9 MILLION COOPERATIVE SHAREHOLDERS



Banque Palatine,  
Subsidiaries grouped together  
within the Financial Solutions &  
Expertise division, Oney Bank

# Groupe BPCE key figures

NET BANKING  
INCOME <sup>(1)</sup>

€22.2bn

COST TO INCOME  
RATIO <sup>(1)</sup>

70.8%

GROSS OPERATING  
INCOME <sup>(1)</sup>

€5.9bn

NET INCOME  
GROUP SHARE <sup>(1)</sup>

€2.8bn

CET 1 RATIO <sup>(2)</sup>

15.6%

TLAC / SUBORDINATED  
MREL <sup>(2,3)</sup>

25.4%

LIQUIDITY RESERVES <sup>(4)</sup>

€302bn

AVERAGE END-OF-  
MONTH LCR IN Q4-23

143%

Financial  
ratings

Long term ratings  
(Senior Preferred)

A1  
stable  
MOODY'S

A+  
stable  
FITCH RATINGS

A  
stable  
S&P

A+  
stable  
R&I

ESG  
ratings

61/100  
MOODY'S ESG

B  
CDP

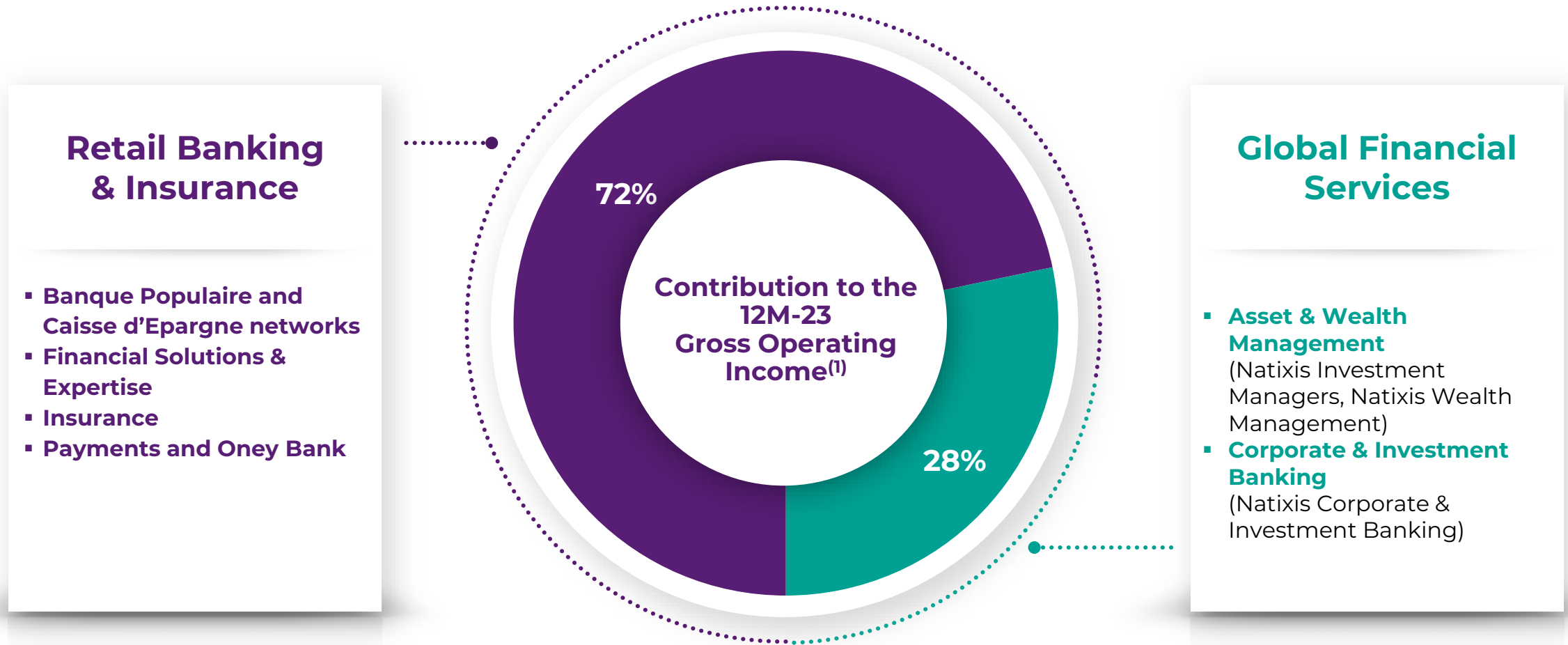
AA  
MSCI

C prime  
ISS ESG

18.3  
SUSTAINALYTICS

(1) Reported Groupe BPCE P&L in 12M-23; for the cost to income ratio, excluding contribution to SRF and exceptional items (2) Estimate as of December 31, 2023 (3) Groupe BPCE has chosen to waive the possibility offered by Article 72 Ter (3) of the Capital Requirements Regulation to use Senior Preferred debt for compliance with its TLAC /subordinated MREL requirements (4) as of December 31, 2023, excluding Natixis US MMF deposits

# Groupe BPCE business mix



(1) Excluding Corporate Center



# Strong expansion in client base

## Retail Banking & Insurance

### Strong conquest momentum leading to client base expansion

**786,000** new individual clients YTD

**122,000** new professional clients YTD

**11,6 millions** of principal active clients at end-December 2023

**+141,000 to 3.7 millions** of P&C clients

### Solid commercial achievements in specialized financing and insurance

**No. 1 banking player** in consumer credit<sup>(1)</sup> in France

**Growth in leasing market share** in both equipment leasing<sup>(2)</sup> and real-estate leasing<sup>(3)</sup>

Insurance annual sales growth: **+14% to €16.2 billion<sup>(4)</sup>** at end-2023  
P&C and Personal Protection equipment rate as at end-December 2023:

**34.1%, +0.9pp** YTD

Non-life insurance: **more than 7 million contracts** in portfolio

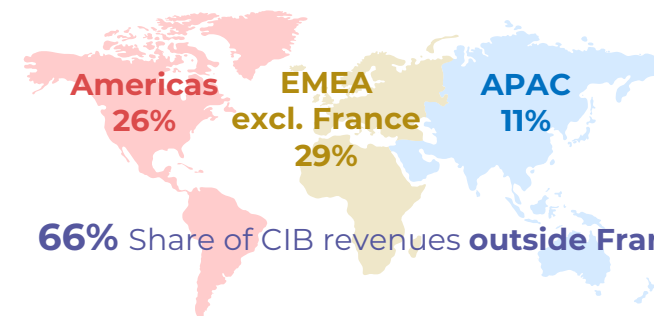
**87%** of the branches and business centers with a **positive NPS**

## Global Financial Services

### One step further in strategic diversification

#### CIB

**US as the 2<sup>nd</sup> largest market; developing other regions**



**66%** Share of CIB revenues **outside France**

**87%** of **SBF 120** companies (France) are **CIB clients**

Global markets: **~850 entities** onboarded in 2023, o/w 35% through the BP and CE networks

#### AWM

Cumulative LT **net inflows over 2021-2023: €33bn<sup>(5)</sup>**

**Private Assets' contribution** to NIM's profitability: **22%**

(1) Athling study at the end of September 2023 (2) 14.8%, up 70bps over 9 months, source ASF September 2023 - BPCE Lease scope (3) 18.1%, up 3.5pp over a 6-month period, source ASF June 2023 - BPCE Lease scope (4) Excluding the reinsurance agreement with CNP Assurances (5) Excluding Ostrum

# Retail Banking and Insurance

A **large cooperative banking group** with a leading market position

**22.2%** of market share for customer loans <sup>(1)</sup>

**21.8%** of market share for customer deposits and savings <sup>(2)</sup>

**>20%** of the financing of the French economy<sup>(1)</sup>



**14**  
BANQUE POPULAIRE 

Created in **1878**  
~**2,900** branches

**5** million active customers

**No.1** bank for SMEs

**No.2** bank for professional customers and individual entrepreneurs

**15**  
 CAISSE D'ÉPARGNE

Created in **1818**  
~**2,700** branches

**7** million active customers

**No.2** bank for individual customers

**No.2** private provider of funding for local authorities  
longstanding partner of social housing

(1) All non-financial sector customers combined (sources: Banque de France DGS for Natixis /BPCE SA – Q3-2023)

(2) All non-financial sector customers combined Q3-2023 (sources: Banque de France – Q3-2023)

# Retail Banking and Insurance

## Insurance

Groupe BPCE: A top-tier insurer

The Group's banks offer a **comprehensive range of products in**

- life insurance (investment),
- property & casualty,
- provident, health,
- retirement,
- and long-term care insurance solutions

developed by the Group's Insurance business unit.

One of the  
**TOP 10** French insurers

**No.5**  
Bank insurer in France

**> 6.5 million**  
customers <sup>(1)</sup>

**14 million**  
contracts in portfolio <sup>(1)</sup>

(1) Excluding payment protection insurance -Figures as of Dec. 31, 2022.

## Digital & payments

Providing payment solutions for all economic agent

The solutions provided by Natixis Payments and by its fintech companies cover the needs of all economic agents:

- Banks and fintechs,
- Physical retailers and e-merchants,
- Businesses and local authorities.

oney

payplug

Xpollens  
PAYMENT INSIDE

**33.7 million**  
cards managed

(1) Figures as of Dec 31, 2022.

**No.1**

issuer of Visa cards in continental Europe with Groupe BPCE

**>10.9**

billion transactions per year

## Financial Solutions & Expertise

Banking solutions designed for individual, professional and corporate customers, both in France and abroad

- Consumer credit
- Sureties & financial guarantees
- Retail securities services
- Factoring
- Leasing
- SOCFIM

**No.1**

- French banking institution for **consumer credit**
- **Real-estate development financing**
- Provider of **securities custody services** for retail and private banking institutions

**No.2**

- **Guarantees** for residential mortgages
- Real estate **leasing**

Figures as of Dec. 31, 2022

# Global Financial Services

## Asset & Wealth Management



**€1,166bn<sup>(1)</sup>**  
of assets under management

**#17** player worldwide<sup>(2)</sup>

**#2** player Euro zone<sup>(2)</sup>



**18**

asset management companies affiliated to Natixis Investment Managers

### Americas



### Europe & APAC



Affiliates plugged into the international distribution platform with a footprint in over 20 countries

(1) Figures as of December 31, 2023. (2) Natixis IM, based on public data



## Corporate & Investment Banking

### Structured Financing activities

- Infrastructure & Energy
- Aviation
- Real Estate and Hospitality



### Investment Banking expertises

- DCM
- ECM
- Acquisition & Strategic Finance
- Strategic Equity Transactions
- M&A

**GREEN HUB**  
A recognized expertise

**#3 Global green/sustainability-linked loan coordinator**  
(2021 Dealogic)

### Global Markets activities

- Fixed Income solutions
- Equity Derivatives



02

## ESG ambitions



# Long-standing commitments

## Active representation in think tanks

- **2003** **Global Compact**  
Advanced Level
 
- **2010** **Principles for Responsible Investment**<sup>(1)</sup>  
**Equator Principles**<sup>(2)</sup>


- **2018** **Act4Nature**<sup>(2)</sup>

- **2019** **UNEP FI**

- **2020** **Natixis Assurances** and **Mirova**  
join the PRI Leaders
- **2021** **Net Zero Banking Alliance**
- **2022** **Net Zero Asset Owners Alliance**

(1) 22 NIM affiliates have signed up to the PRI (2) Commitment made by Natixis

### Sustainable finance

#### Responses to the European Commission's technical consultations

- New sustainable finance strategy
- Taxonomy regulations for sustainable activities and SFDR
- European Standard for Green Bond Issues
- Non-financial reporting

### Climate

The Chairman of the BPCE Management Board **is also chairman of the Climate Commission** of the French Banking Federation (FBF)

#### Main topics covered:

- Coal exit strategy: comprehensive timetable for disengagement, with firm, transparent and monitored commitments
- Methodological work on the evaluation of portfolio exposure to climate risk and on alignment with a Net Zero scenario, in collaboration with the supervisory authorities

### Biodiversity

**Participation** in the **Taskforce on Nature-related Financial Risk and Disclosure (TNFD)**

### Transparency

**October 2021: publication of Groupe BPCE's 1st TCFD report**

<https://groupebpce.com/en/csr/our-csr-approach>



# Clear strategic priorities and a set of ambitious objectives

Climate as a strategic priority for all the Group's business lines and companies

Alignment of our portfolios with a "Net Zero" emissions trajectory

Support for all customers in their environmental transition

Extension of the sustainable funding strategy

Accelerated reduction of the Group's own environmental footprint

The climate issues that are inseparable from the activities of our businesses

## Retail banking and related business lines

- **Energy renovation and green mobility:** dedicated financing offers (loans, lease-to-buy/long-term leasing, equipment leasing solutions) and adapted insurance cover
- **Impact loans** for social landlords, local authorities, and companies
- **Responsible savings offer**

## Asset Management

- Design for our clients an **asset allocation approach in line with the Net Zero trajectory**
- Invest in products under **responsible, sustainable, and impact management**

## Corporate & Investment Banking

- **Green & Sustainable Hub:** experts to assist our clients in their financing and investment issues
- Finance **renewable energies**
- Develop the **Green Bonds and Green loans**



# A pioneering system for measuring the climate impact of our activities

## Green Weighting Factor (GWF) methodology



Scope: Corporate & Investment Banking portfolios, excluding financial sector and sovereigns  
Coverage rate > 80% at the end of 2021

### Objectives

#### Speed up the pace of transition of CIB to sustainable finance

By encouraging the business lines to generate “green” business (including for “brown” rated customers/activities)

#### Integrate climate transition risk into the assessment of overall financing risks

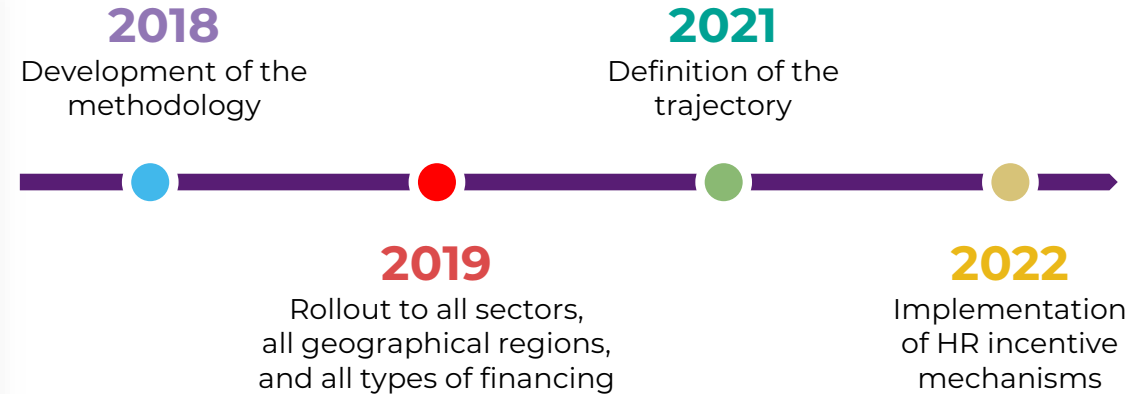
By penalizing negative climate impacts

### A robust tool

**Simple:** no interpretation, limited number of criteria, easily accessible information, clearly defined thresholds

**Life cycle analysis approach** that takes account of market practices

**Sector-based approach:** consistency between different sectors and between different assets within each sector



### Climate impact assessment methodology

Each funding operation is rated on a 7-step color scale ranging from brown to green

### Internal capital allocation mechanism

A mechanism that links the amount of internal capital allocated to each transaction to its level of impact (positive or negative) on the climate and on other material environmental issues (biodiversity, water, pollution, waste)

### Implemented in information systems and made an integral part of lending processes



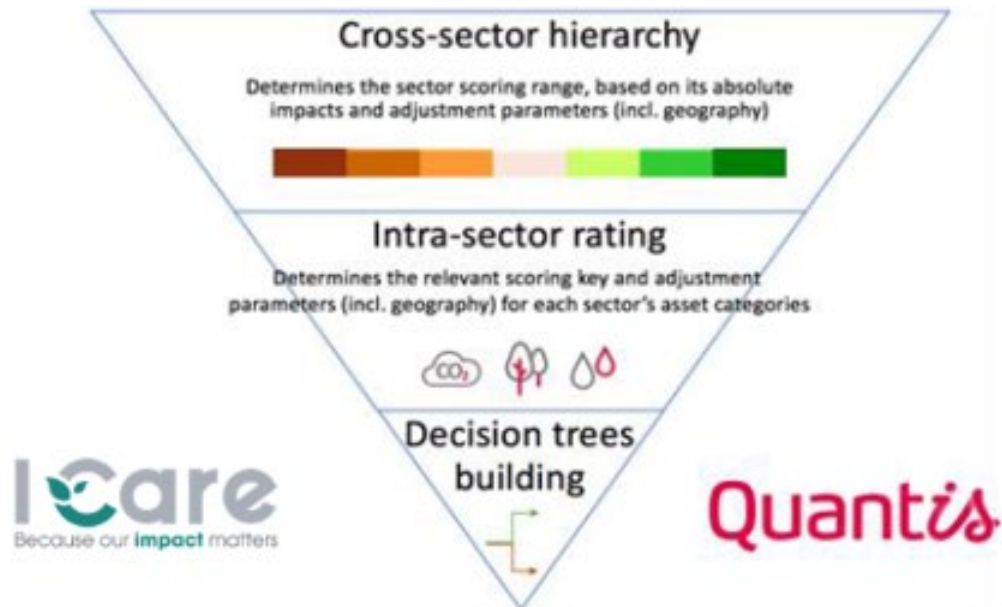


# A pioneering system for measuring the climate impact of our activities

## Dedicated purpose financing

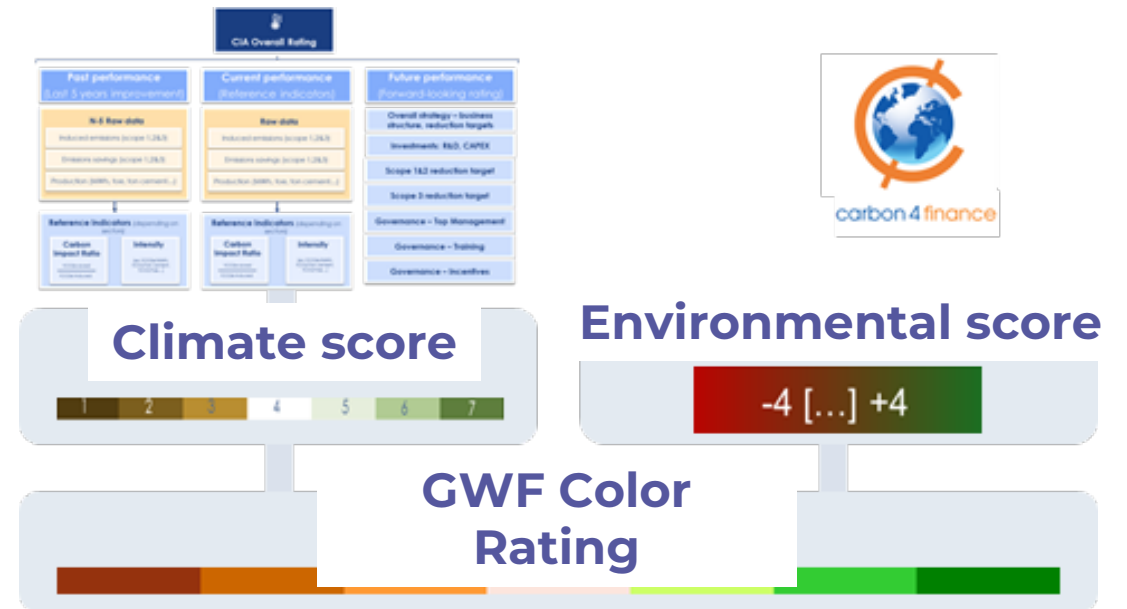
**Objective:** determine the “color” (rating) of each loan depending on the environmental impact of the object being financed

**Tool:** development of 49 different decision trees for each activity within 8 macro-sectors



## General purpose financing

**Objective:** determine the “color” (rating) of each client depending on their carbon footprint, overall decarbonization strategy, and impact on other material environmental criteria



# Mobilized to support the major transformations

## Environmental transition

### Net Zero Banking Alliance

The Group has published **new 2030 targets for 3 sectors: automotive, steel and cement** (Natixis CIB scope)

**Mortgages produced in 2023: 41% with ECD A-B-C**

« **Conseils et Solutions Durables** » (Tips and Sustainable Solutions)

**Banque Populaire** and **Caisse d'Epargne** have enhanced their mobile banking application with a new service platform designed **to help individual clients reduce their carbon footprint** and implement their eco-responsible housing, mobility and savings projects; **over 3 million unique visitors** at end-2023

### Launch of Mirova Sustainable Land Fund 2

Fund based on a **sustainable land management strategy** and aiming to raise €350 million from public and institutional investors

### CIB Awards



## Social impact

### Impact Loan

**By the end of 2023, Caisse d'Epargne will have exceeded €1.5 billion in financing** dedicated to regional economies via this innovative solution. These loans have already enabled to donate €500,000 in three years to national and local associations

### Papernest

**Banque Populaire** and **Caisse d'Epargne** help their clients to improve their purchasing power with free, comprehensive support to optimize their gas, electricity, internet and cell phone subscriptions

### Certification Top Employer

**GFS** certified for the **7<sup>th</sup> year running**

## Sustainable refinancing

**4 issues carried out in 2023 for €2.25bn**, above the target of 3 issues/year

Green Covered Bonds (Green Buildings): **€750m**



Tier 2 Social (Local Economic Development): **€500m**



Senior Preferred Social (Sport Economy and Healthcare): **€500m; 1<sup>st</sup> of its kind by a French bank**



Social Covered bond (Social Housing & Healthcare): **€500m**



**03**

# Performance



# Client conquest; tight cost control; increase in solvency, at the best standard in Europe

## DEVELOPMENTS

### RB&I

Strong commercial performance achieved by BP & CE networks  
925,000 new clients<sup>(1)</sup> YTD across all segments  
Continued asset repricing partly offsetting the sharp rise in the cost of savings, particularly unregulated savings

Solid business development for FSE activities supported notably by leasing and factoring

Strong dynamism in life and non-life insurance  
€12.7bn gross inflows<sup>(2)</sup> for life insurance in 2023, better than market trend

**Net revenues -8% in 2023**

### GFS

CIB: Strong performance in Global Markets and excellent momentum for Global Trade, Investment banking and M&A businesses

AWM: AuM<sup>(3)</sup> reached €1,166bn, +8% YTD at end-December 2023; €12.9bn net inflows in 2023 (excl. life insurance and MMF)

**Net revenues +2% in 2023**

## PERFORMANCE

**Net revenues €22.2bn in 2023, -7% YoY**

**NBI: €5.5bn in Q4-23, stable vs. Q3-23**

**Costs well managed in a context of ongoing inflation**

**Operating expenses -2% in 2023**

**Cost of risk: 20bps in 2023 in a more challenging economic context**

**Net income<sup>(4)</sup> €2.8bn in 2023**

## STRENGTHS

**Further increase in solvency**

**CET1 ratio above end 2024 target: 15.6% at end-December 2023, +16bps QoQ**

**High level of liquidity**

**Continued positive collection of on-balance sheet deposits & savings +3%<sup>(5)</sup> YoY**

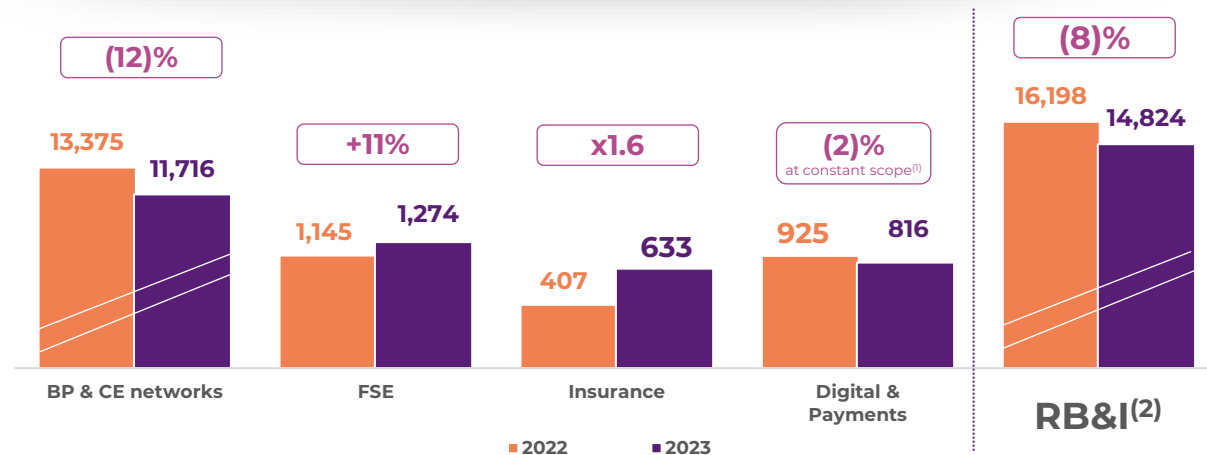
**LCR<sup>(6)</sup> at 143% in Q4-23**

**34% of 2024 MLT funding plan already completed as of end-January 2024**

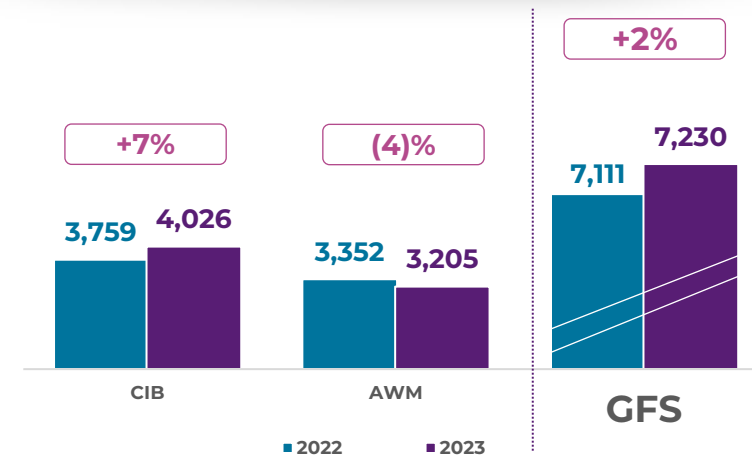
(1) +228,000 active clients over the past 12 months (2) Excluding the reinsurance agreement with CNP Assurances (3) Europe including Dynamic Solutions and Vega IM; US including WCM IM; Excluding Wealth Management AuM (4) Group share (5) Scope RB&I (6) Average end-of month LCRs in Q4-23

# Q4-23 & 2023 Results: reported net banking income

## RETAIL BANKING & INSURANCE in €m



## GLOBAL FINANCIAL SERVICES in €m



### SOLID COMMERCIAL PERFORMANCE ACROSS ALL BUSINESS LINES AND SUCCESSFUL CROSS-SELLING

- Loan outstandings grew by 3% YoY to €719bn  
On-balance sheet deposits & savings<sup>(3)</sup> reached €676bn, up €21bn YoY (+3%)
- Strong level of activity in FSE businesses with the retail networks notably driven by leasing and factoring businesses
- Life insurance AuM at €92bn, up 10% vs. end-December 2022; revenues reflecting some volatility generated by the application of the new IFRS 17 and 9
- Dynamic activity for the Digital & Payments division: +8% YoY on card transactions  
Payments NBI up 6%<sup>(1)</sup> vs. 2022

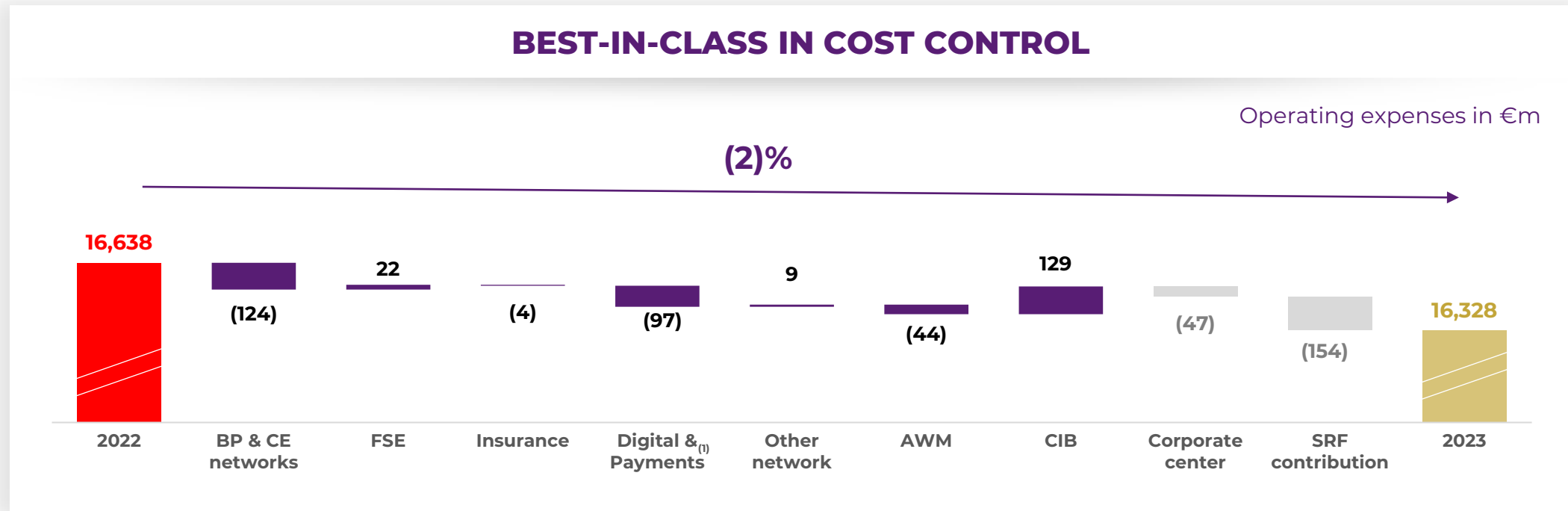
### REVENUE GROWTH THANKS TO STRONG COMMERCIAL ACTIVITY

**CIB:** strong commercial performance driven by Global Markets, Global Trade, Investment banking and M&A businesses

**AWM:** good resilience of revenues despite lower performance fees; positive net flows on long-term products (excluding life insurance) mainly on fixed income products (€25bn) and multi-assets products

(1) Excluding Bimpli which was acquired by Swile in December 2022, -12% vs. 2023 (2) Including Other Network (3) Including centralized regulated savings

# Q4-23 & 2023 Results: reported net banking income



— **Very good cost management, supporting net income generation in a more challenging context in 2023 regarding the net banking income**

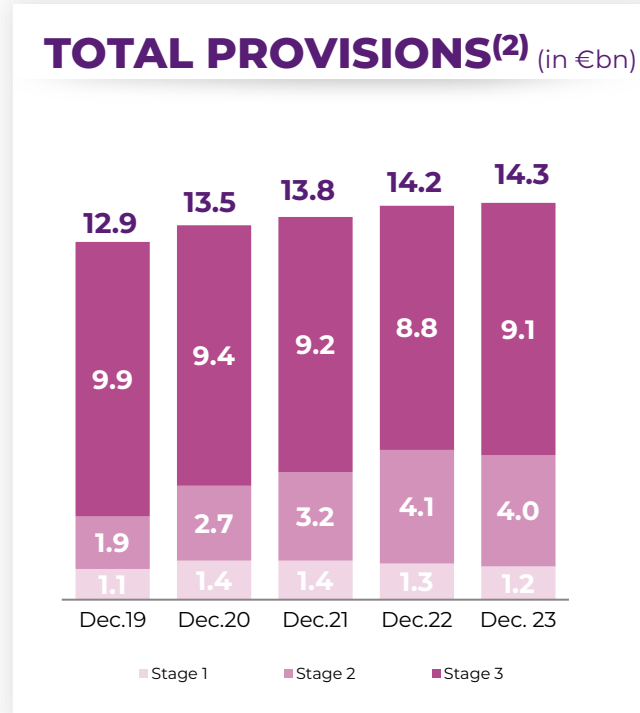
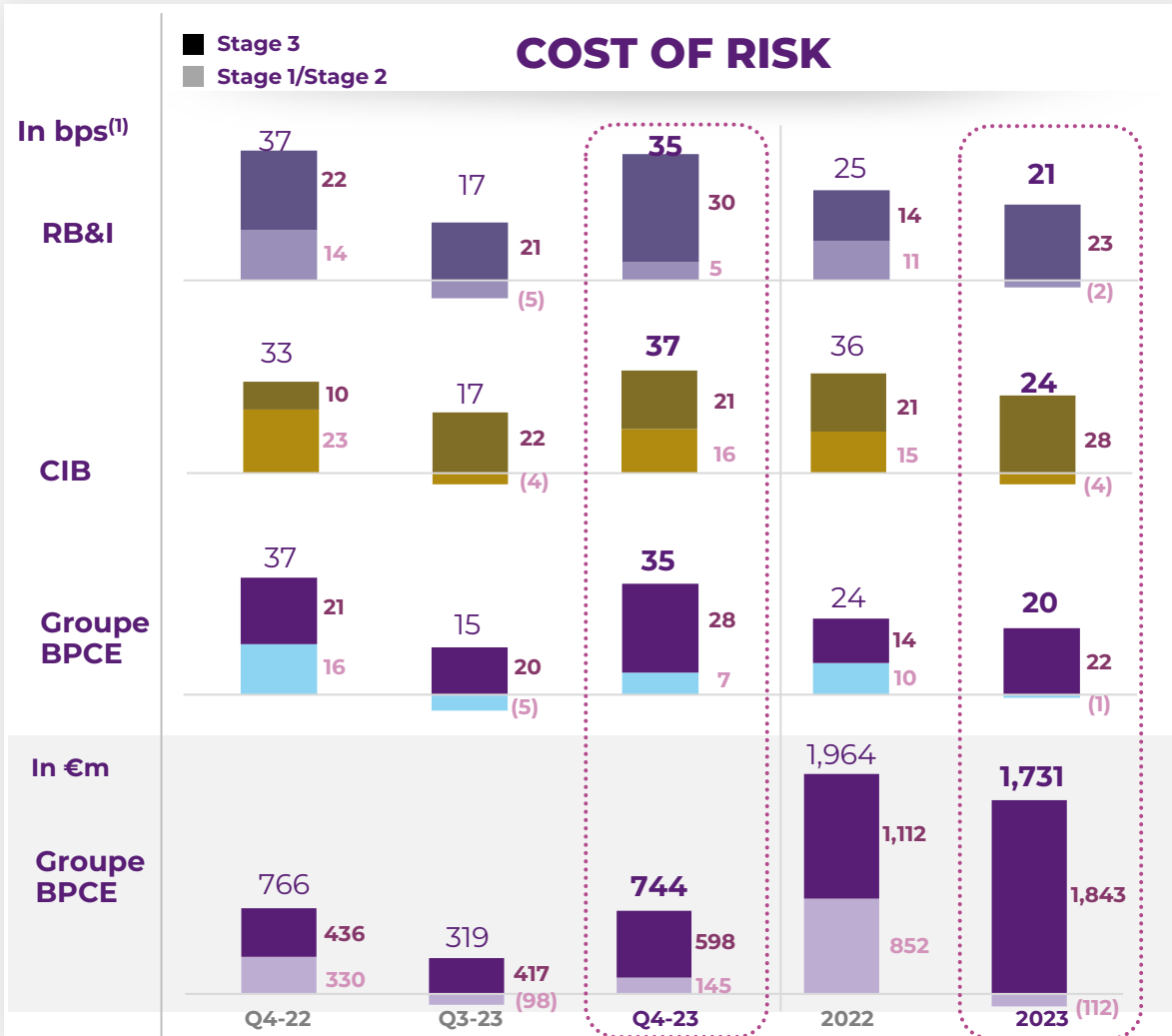
— **RB&I:** good cost control in the 2 networks and other businesses, -5% in Q4-23 YoY

— **GFS:**

- CIB: positive jaws effect (expenses in line with increasing revenues)
- Costs well managed in AWM business, -2% in Q4-23 and 2023 YoY, notably thanks to the implementation of the cost saving program

(1) Including perimeter effect

# Q4-23 & 2023 Results: reported cost of risk/asset quality



**NPL RATIO: 2.4%**  
+0.1pp vs. end-Dec. 22

**COST OF RISK: €1,731m**  
down 12% YoY vs. 2022

**COST OF RISK REFLECTING THE PRUDENT PROVISIONING POLICY OVER THE PAST YEARS**

- **Increase in Stage 3 cost of risk** vs. 2022, at €1.8bn, notably due to some specific files and a worsening economic environment
- **Limited exposure to real estate professionals** (commercial and residential): €49.8bn of outstanding loans at end-December 2023 (6% of total outstanding loan book<sup>(3)</sup>), o/w 85% in France and with NPL ratio of 3.5%

(1) Cost of risk expressed in annualized basis points on gross customer outstandings at the beginning of the period or in € amounts (2) Provisions and NPL ratio are calculated on gross outstanding loans to clients and credit institutions (3) Total outstanding loan book €817bn at end-December 2023

# Q4-23 & 2023 Results: reported Group P&L

€m	Q4-23	Q4-22	% Change vs. Q4-22	2023	2022	% Change vs. 2022
<b>Net banking income</b>	<b>5,462</b>	<b>5,844</b>	<b>(7)%</b>	<b>22,198</b>	<b>23,959</b>	<b>(7)%</b>
Operating expenses	(4,129)	(4,233)	(2)%	(16,328)	(16,638)	(2)%
<i>o/w operating expenses excluding SRF contribution</i>	(4,129)	(4,219)	(2)%	(15,871)	(16,028)	(1)%
<b>Gross operating income</b>	<b>1,332</b>	<b>1,611</b>	<b>(17)%</b>	<b>5,870</b>	<b>7,322</b>	<b>(20)%</b>
Cost of risk	(744)	(766)	(3)%	(1,731)	(1,964)	(12)%
<b>Income before tax</b>	<b>537</b>	<b>863</b>	<b>(38)%*</b>	<b>4,182</b>	<b>5,473</b>	<b>(24)%</b>
Income tax	(159)	(312)	(49)%	(1,340)	(1,656)	(19)%
Non-controlling interests	3	(16)	ns	(38)	(71)	(47)%
<b>Net income – Group share</b>	<b>381</b>	<b>535</b>	<b>(29)%</b>	<b>2,804</b>	<b>3,746</b>	<b>(25)%</b>
Exceptional items	(100)	(51)	96%	(122)	(164)	(26)%
<b>Underlying net income – Group share</b>	<b>481</b>	<b>586</b>	<b>(18)%</b>	<b>2,925</b>	<b>3,909</b>	<b>(25)%</b>
<i>Cost to income ratio (underlying excl. SRF)</i>	74.6%	70.6%	3.9pp	70.8%	65.6%	5.2pp

— **Net revenues at €22.2bn in 2023**, down 7% vs. 2022 and at €5.5bn in Q4-23, stable QoQ and down 7% YoY

Net interest margin at €7,3bn in 2023, down 25% YoY

Commissions up +2% at 10.3bn in 2023

— **Operating expenses well under control** in a context of ongoing inflation: -2% vs. 2022, -2% vs. Q4-22

— **Cost of risk down 12%** in 2023 YoY

\*Positive impact of Bimpli disposal in Q4-22 explaining partially the negative trend in Income before tax in Q4-23



**04**

**Capital, TLAC / MREL ratios and credit ratings**

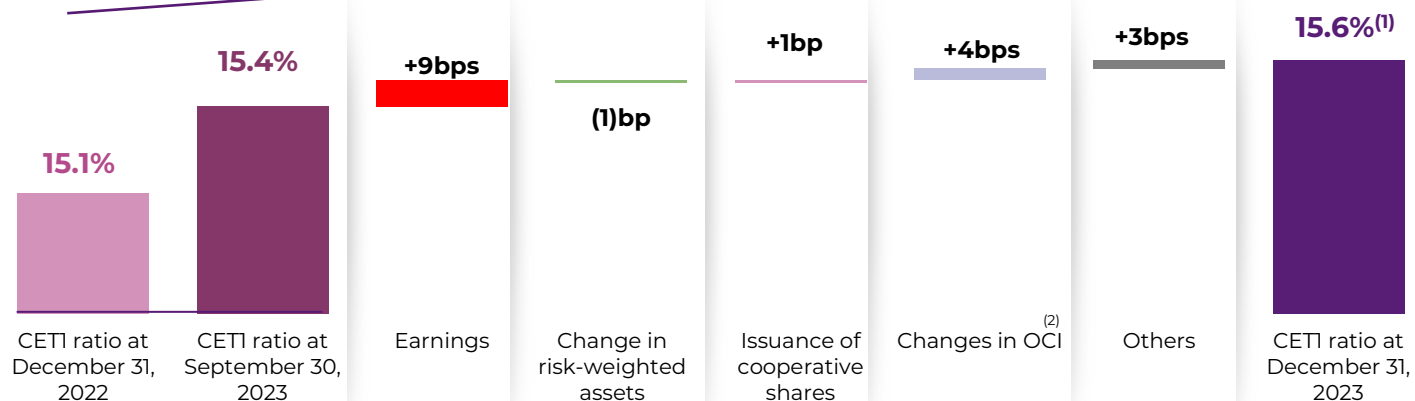


# Capital and Loss-absorbing Capacity

## FURTHER INCREASE IN SOLVENCY, AT THE BEST STANDARD

Change in the CET1 ratio (in bps)

Organic capital creation +53bps



### As of December 31, 2023:

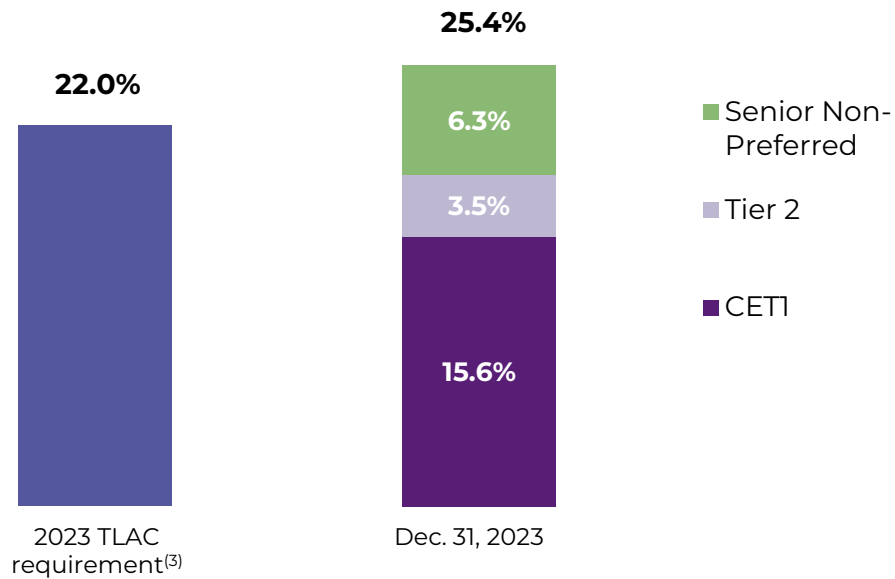
- CET1 capital reached to €71.2bn<sup>(1)</sup>
- Total loss-absorbing capacity stood at €116.2bn<sup>(1)</sup>
- Leverage ratio equal to 5.0%<sup>(1)</sup>

	Requirements January 2, 2024	Actual level as at December 31, 2023 <sup>(1)</sup>
CET1 ratio	10.46% <sup>(3)</sup> (ECB)	15.6%
Total capital ratio	14.49% <sup>(3)</sup> (ECB)	18.2%
TLAC ratio	22.39% (FSB)	25.4% <sup>(4)</sup>
Subordinated MREL ratio	22.39% <sup>(5)</sup> (SRB)	25.4% <sup>(4)</sup>
Total MREL ratio	27.03% <sup>(5)</sup> (SRB)	33.4%

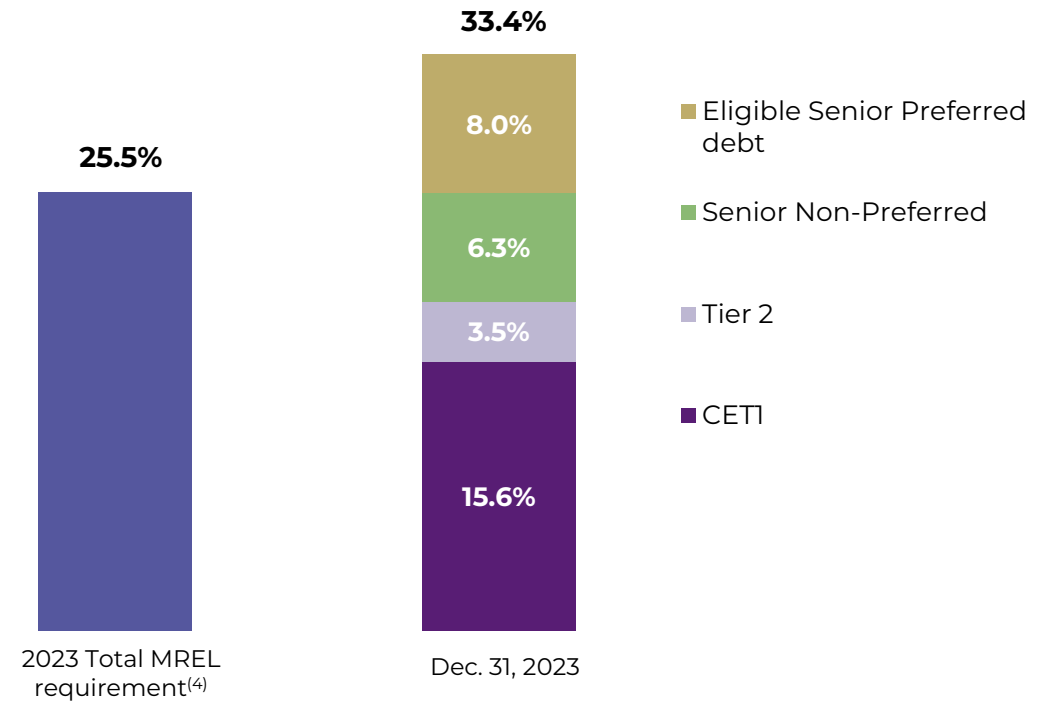
Capital adequacy, Total loss-absorbing capacity – see note on methodology (1) Estimate as at December 31, 2023 (2) OCI: Other Comprehensive Income (3) ECB requirements as of January 2, 2024, excluding “Pillar 2 Guidance” with an estimated countercyclical capital buffer rate of 0.89% (4) Groupe BPCE has chosen to waive the possibility offered by Article 72 ter (3) of the Capital Requirements Regulation to use senior preferred debt for compliance with its TLAC/subordinated MREL requirements (5) The anticipated Total MREL target is subject to amendments, upon reception of the 2024 MREL letter

# TLAC / MREL ratio

**TLAC<sup>(1,2)</sup> RATIO** (as a % of risk-weighted assets)



**MREL<sup>(1,2)</sup> RATIO** (as a % of risk-weighted assets)

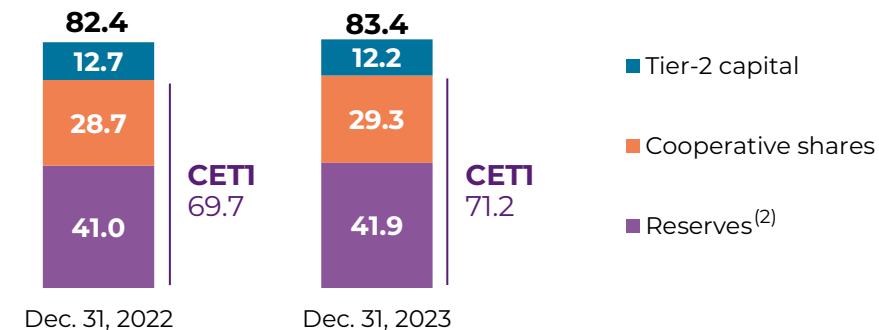


Solvability, Capital adequacy, Total loss-absorbing capacity – see note on methodology (1) Estimate at December 31, 2023 (2) Groupe BPCE has chosen to waive the possibility offered by Article 72 Ter (3) of the Capital Requirements Regulation to use senior preferred debt for compliance with its TLAC/subordinated MREL requirements (3) Based on FSB TLAC term sheet dated Nov. 9, 2015 (4) 2023 requirements

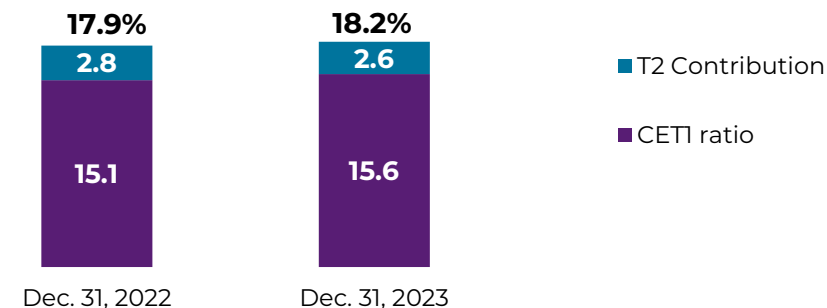
# Financial structure: changes in regulatory capital and fully-loaded ratios

€bn	Dec. 31, 2023	Dec. 31, 2022
<b>Equity attributable to shareholders' equity</b>	<b>84.4</b>	<b>82.1</b>
Cancellation of hybrid securities in equity attributable to equity holders of the parent	-	-
Non-controlling interests <sup>(1)</sup>	0.2	0.2
Goodwill and intangibles	(4.9)	(4.9)
EL/Prov. Difference	(0.2)	(0.2)
Deduction of excess backstop under Pillar II	(1.0)	(1.0)
IPC	(1.1)	(1.0)
Other regulatory adjustments	(6.2)	(5.5)
<b>Common Equity Tier-1 capital</b>	<b>71.2</b>	<b>69.7</b>
Additional Tier-1 capital	-	-
<b>Tier-1 capital</b>	<b>71.2</b>	<b>69.7</b>
Tier-2 capital	13.3	13.5
T2 regulatory adjustments	(1.1)	(0.8)
<b>Total capital</b>	<b>83.4</b>	<b>82.4</b>

## Regulatory capital (in €bn)



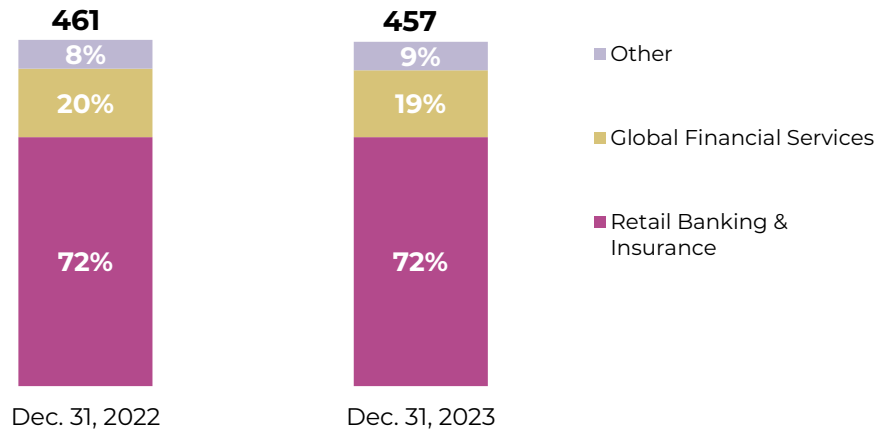
## Total capital ratios (as a %)



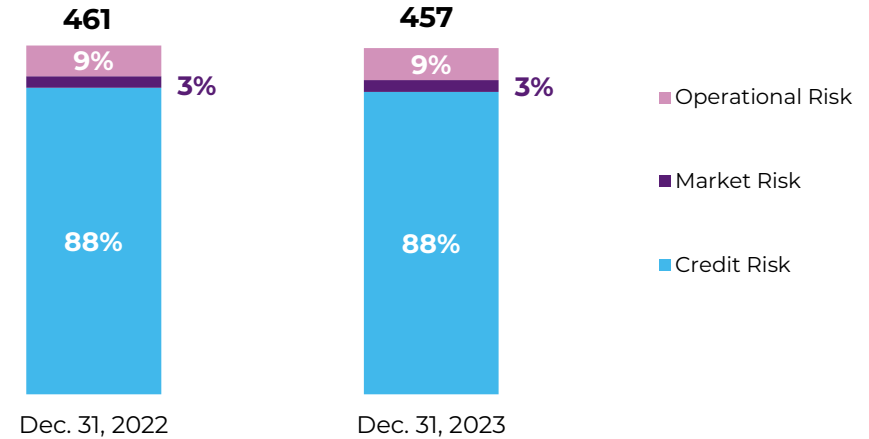
(1) Non-controlling interests (prudential definition), taking into account only the part from Oney after regulatory clipping at december 31, 2023 (2) Reserves net of prudential restatements

# Risk-Weighted Assets

## BREAKDOWN PER BUSINESS LINE (in €bn)



## BREAKDOWN PER TYPE OF RISK<sup>(1)</sup> (in €bn)



## CHANGE OVER A 12-MONTH PERIOD (in €bn)



(1) The CVA is included under Credit risk. It accounted for less than 1% of RWA at December 31, 2023 and December 31, 2022

# Financial structure: distance to MDA

Jan. 1, 2023	Pillar I requirement	Pillar II requirement	Capital conservation buffer	G-SIB buffer	Counter cyclical buffer (CCyB)	Total
CET 1 ratio requirement	4.50%	1.50%	2.50%	1.00%	0.03%	9.53%
Tier 1 ratio requirement	6.00%	1.50%	2.50%	1.00%	0.03%	11.03%
Total capital ratio requirement	8.00%	2.00%	2.50%	1.00%	0.03%	13.53%
Leverage ratio requirement	3.00%			0.50%		3.50%

Dec. 31, 2022	Actual levels	Distance to requirement (€bn)
CET 1 ratio	15.12%	25.7
Tier 1 ratio	15.12%	18.8
Total capital ratio	17.88%	20.1
Leverage ratio	5.02%	21.1
<b>Lowest of the 4 distances to requirement</b>		<b>18.8</b>

Jan. 2, 2024	Pillar I requirement	Pillar II requirement	Capital conservation buffer	G-SIB buffer	Counter cyclical buffer (CCyB)	Total
CET 1 ratio requirement	4.50%	1.57%	2.50%	1.00%	0.89%	10.46%
Tier 1 ratio requirement	6.00%	1.57%	2.50%	1.00%	0.89%	11.96%
Total capital ratio requirement	8.00%	2.10%	2.50%	1.00%	0.89%	14.49%
Leverage ratio requirement	3.00%			0.50%		3.50%

Dec. 31, 2023	Actual levels (est.)	Distance to requirement (€bn)
CET 1 ratio	15.58%	23.4
Tier 1 ratio	15.58%	16.5
Total capital ratio	18.24%	17.1
Leverage ratio	5.04%	21.8
<b>Lowest of the 4 distances to requirement</b>		<b>16.5</b>

**Significant buffer over MDA trigger threshold: €16.5bn**

Solvability, Capital adequacy, Total loss-absorbing capacity – see note on methodology

# Groupe BPCE's credit ratings

<i>As of February 7, 2024</i>	MOODY'S	S&P Global Ratings	FitchRatings	R&I
<b>Senior Preferred long-term debt</b>	<b>A1</b>	<b>A</b>	<b>A+</b>	<b>A+</b>
Outlook	Stable	Stable	Stable	Stable
Senior Non-Preferred	Baa1	BBB+	A	A
Tier 2	Baa2	BBB	BBB+	A
<b>Senior short-term debt</b>	<b>P-1</b>	<b>A-1</b>	<b>F1</b>	

05

## Funding plan





# Liquidity: 34% of 2024 funding plan already completed<sup>(1)</sup>

## 2024 MLT WHOLESALE FUNDING PLAN

Target: €27.25bn<sup>(2)</sup> / Raised<sup>(2)</sup>: €9.35bn or 34%

- TLAC funding**  
 Target: €8.5bn (€2bn Tier 2 / €6.5bn SNP)  
 Raised<sup>(2)</sup>: €3.7bn or **44%** (€0.8bn Tier 2 or **41%** / €2.9bn SNP or **45%**)
- Senior Preferred**  
 Target: €5.5bn / Raised<sup>(2)</sup>: €2.6bn or **47%**
- Covered Bonds**  
 Target: €13.25bn / Raised<sup>(2)</sup>: €3.0bn or **23%**

Asset-Backed Securities: target: €4bn / Raised: €1bn or 25%

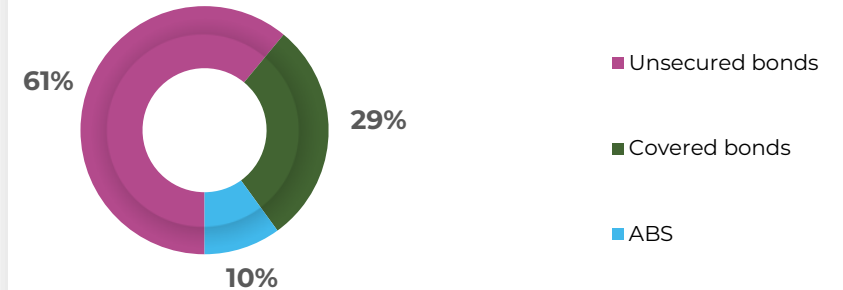
### TLTRO III

- TLTRO III outstanding amount: €15.7bn at end-December 2023
- Repayment at maturity fully integrated in our MLT funding plans

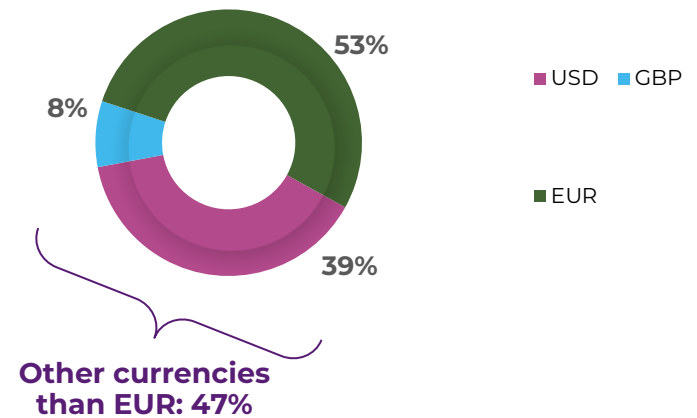
### HIGH LIQUIDITY LEVELS

- Average monthly LCRs in Q4-23: 143%
- Liquidity reserves: €302bn at end-December 2023
- Coverage ratio of short-term debt obligations: 161% at end-December 2023

## Structure of MLT wholesale funding<sup>(3)</sup> raised in 2024



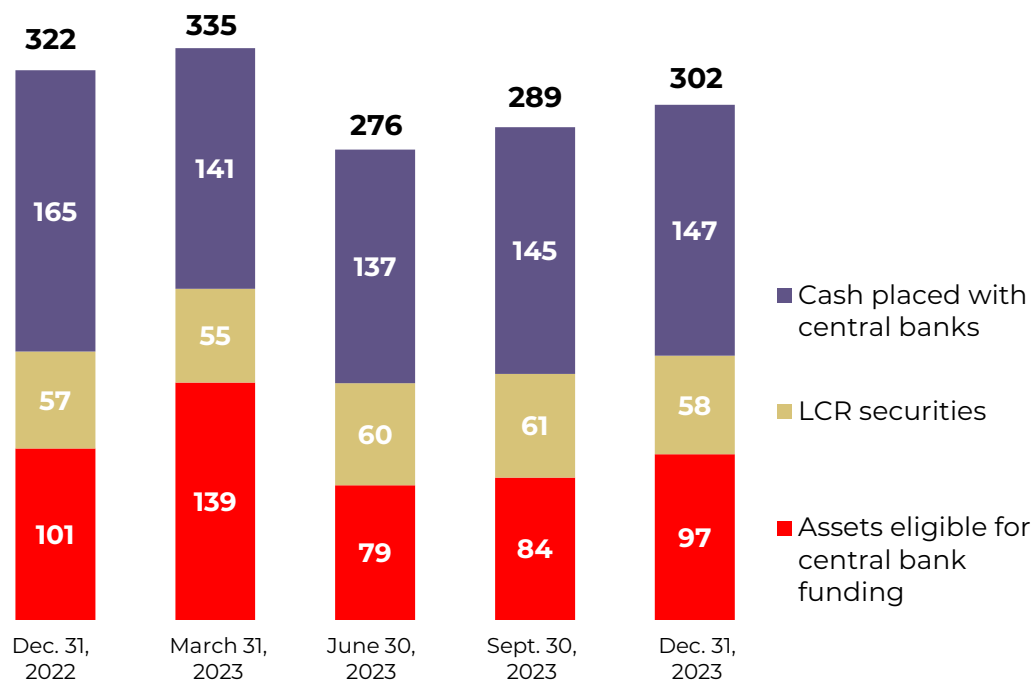
## Diversification of the investor base/ unsecured MLT wholesale funding raised in 2024<sup>(2)</sup>



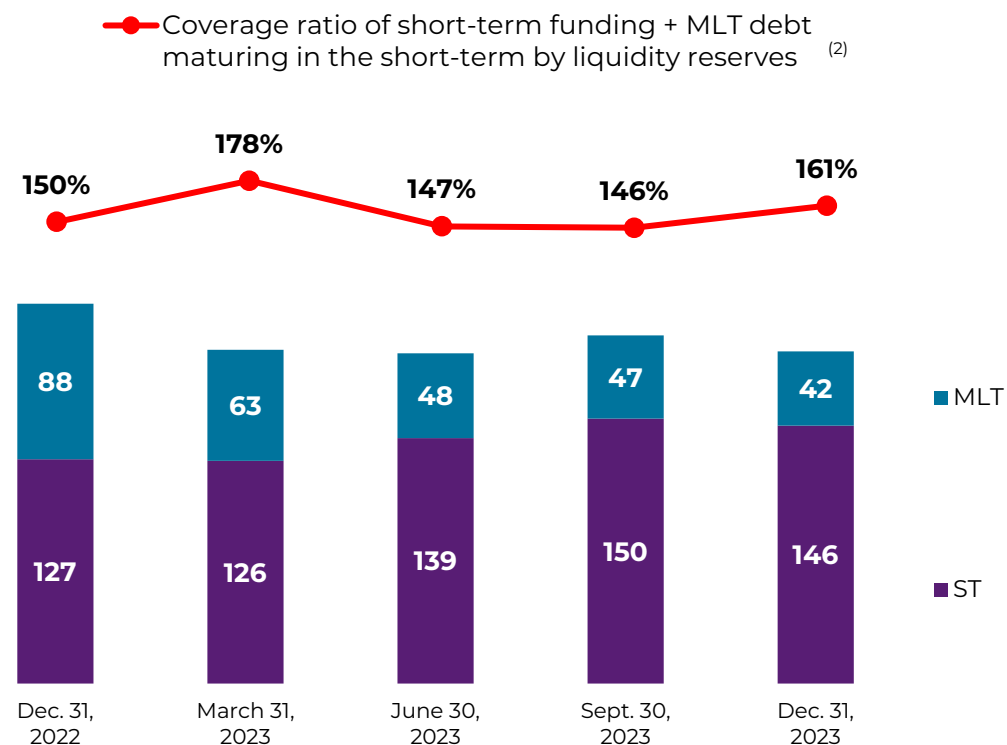
(1) As of 31 January 2024 (2) Excluding structured private placements and asset-backed securities (3) Excluding structured private placements

# Liquidity reserves and short-term funding

**TOTAL LIQUIDITY RESERVES OF GROUPE BPCE<sup>(1)</sup>**  
(in €bn)



**SHORT-TERM FUNDING AND MLT DEBT MATURING IN THE SHORT TERM** (in €bn)



(1) Excluding MMF US Natixis deposits (2) Coverage ratio = Total liquidity reserves of Groupe BPCE / [Short-term funding + MLT debt maturing in the short term]

# Sustainable Development Bond Program

Groupe BPCE intends to act as a regular issuer and foster innovation in the sustainable bond market



Sustainable Development meets the needs of the present without compromising the ability of future generations to meet their own needs

As expressed in the Paris Agreement on Climate Change and the UN Sustainable Development Goals, there is need for private capital to help finance sustainable development objectives

## Groupe BPCE's Sustainable Development Bond Programme:

- Supporting **Groupe BPCE's contribution to the United Nations Sustainable Development Goals**, and
- Aligned with **the Green and Social Bond Principles published by ICMA** which relies on **clear concepts** supporting repeat transactions



## METHODOLOGY

Based on external research and Green & Social Bond Principles, ensuring transparency and common understanding of concepts



## SCALABILITY

Dedicated issuance targets supporting regular issuance and repeat transactions

BPCE intends to issue 3 green or social bonds per year during the 2021-2024 strategic plan

## INNOVATION

Regarding eligible assets and impact metrics

## GOVERNANCE

Dedicated Sustainable Bond Governance Committee tasked with governance of issuances under the Sustainable Bond Development Program

# Sustainable Development Bond Program aligned with Green & Social Bond Principles

Sustainable Development Bond Framework built on the four core components of the Green & Social Bond Principles (GBP/SBP)



# Innovation is at the heart of Groupe BPCE's funding policy

≈€11.3 bn BPCE outstanding ESG bonds as of December 31, 2023



## GREEN & TRANSITION

€7.5 bn outstanding

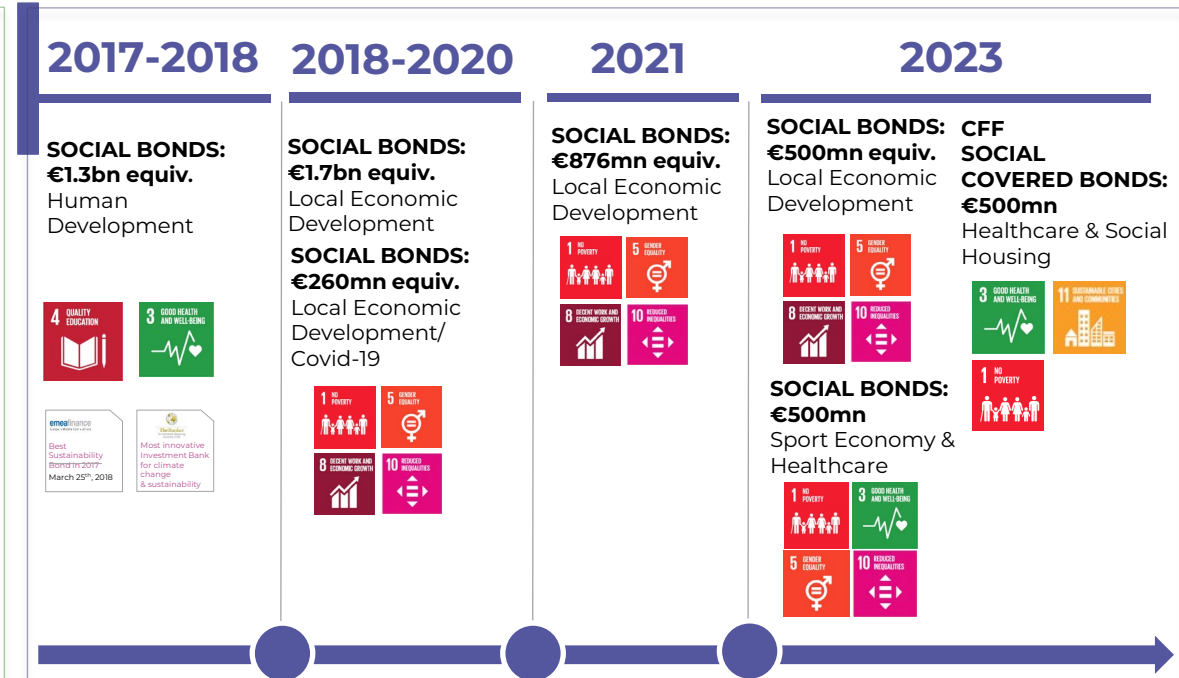
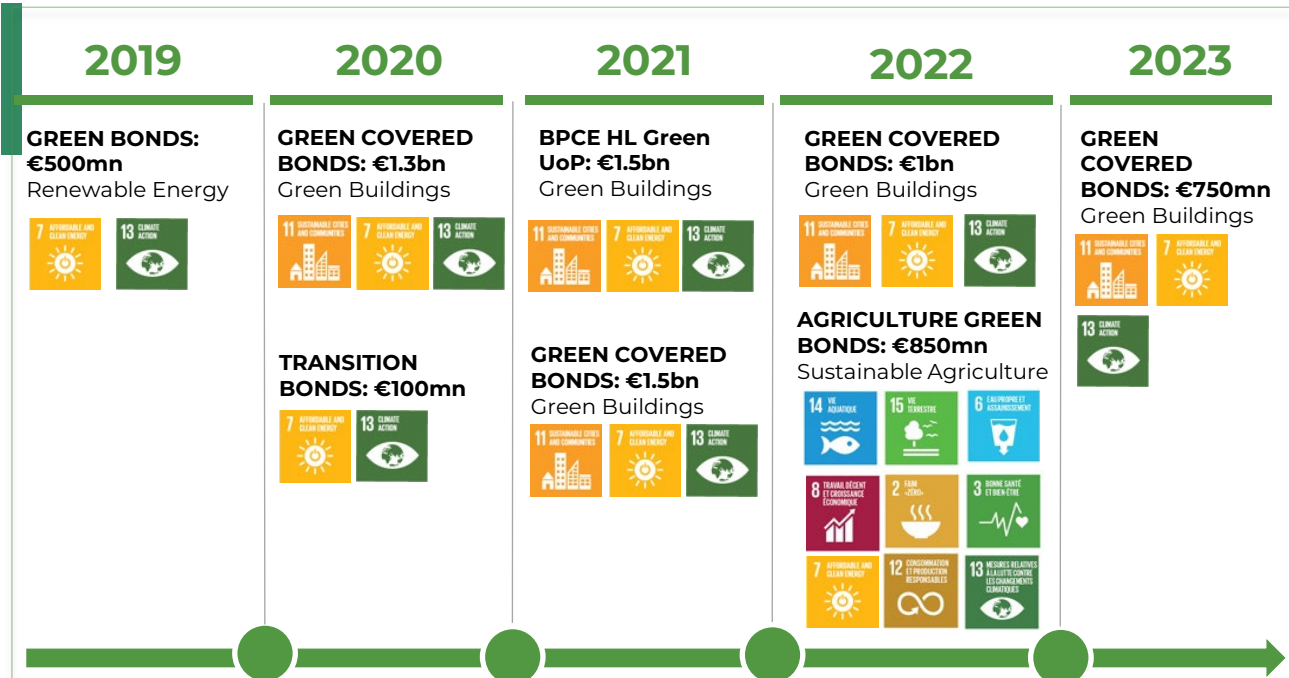
Renewable Energy  
Green Building  
Sustainable Agriculture



## SOCIAL

€3.9 bn outstanding

Human Development: Education, Healthcare and Social Services, Sport Economy & Healthcare  
Local Economic Development: Employment conservation & creation



**06**

**Additional Information**



# Annexes

## Group internal solidarity & guarantee system call

### DESCRIPTION

Internal solidarity and guarantee system defined by law between all affiliated French Regulated Credit Institutions (FRCI) within the group

BPCE SA has the legal obligation to take all necessary measures to guarantee the liquidity and the solvency of its FRCI affiliates

### AMOUNT

The French Monetary and Financial Code creates a joint solidarity fund (at BPCE SA level) immediately available (€1.295bn as of December 31, 2023)

**In addition, mobilization of the total regulatory capital of the 2 networks if needed (€58.1bn of Tier 1 capital as of December 31, 2023)**

### CONSEQUENCES

Financial failings of any affiliated FRCI (including BPCE SA) within the Group would be covered by the aggregate Tier 1 capital of the 2 networks

Only 1 credit risk and 1 senior debt rating for all affiliated FRCI within the Group (excl. CFF with S&P)

### PREVENTION

BPCE SA, as the central institution, has taken measures to safeguard liquidity and solvency of its affiliated FRCI

Examples: Natixis: guarantee mechanism on GAPC credit portfolio

Crédit Foncier de France: €1.5bn capital increase in late 2011

**The aggregate Tier 1 capital of the 2 networks ultimately protects the Bondholders**

# French housing market risk profile

For the first time since 2015, prices for existing home decreased over one year in Q3 2023, recording a 3<sup>rd</sup> negative quarter in a row<sup>(1)</sup>

○ The downtrend of housing prices strengthened in Q3 2023: -1.8%<sup>(2)</sup> over a year

The annual decline of housing prices was slighter for single-family houses (with -1.6% YoY in Q3 2023) than for flats (-2.0% YoY)

○ Prices in Provincial France fell by 0.5%<sup>(2)</sup> YoY: -1.0% for houses but +0.5% for flats

Since Q2 2021, flat prices in rural and urban areas with less than 10.000 inhabitants have been more dynamic (+3.9%<sup>(2)</sup> YoY in Q3-23) than in the most densely-populated areas

○ Paris region has recorded in 2023 its first annual fall since 2016: -5.3%<sup>(2)</sup> YoY in Q3-23

The quarterly drop in housing prices registered in France in Q3 2023<sup>(1)</sup> (-1.1%) is more marked in Paris region (-2.4%, excl. Paris city) and in big cities (Lyon, Lille, Paris) than in Provincial France (-0.8%) and in areas with less than 10.000 inhabitants (+0.5%)

## High structural demand for housing in France

○ Supported by the real housing needs of the population (not by speculation)

○ Population growth (the highest fertility rate in the EU<sup>(4)</sup>: 1.84 versus 1.53 for EU27) and rising number of people living alone (break-up, aging)

○ The main way of anticipating retirement or dependency, and seen as a safe haven

## The real estate market is cooling off after 3 atypical years (2020-2022)

○ Annual existing home sales remained in Q4-23 above their LT average (~850.000 per year)

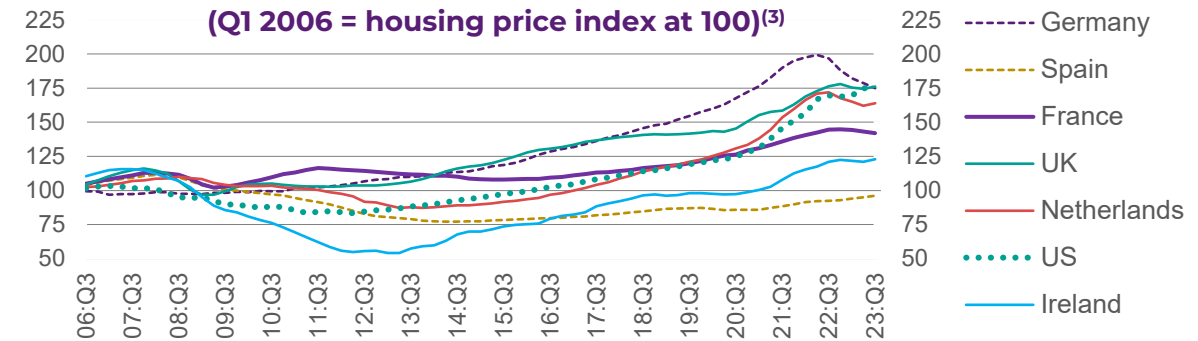
○ Housing starts annually declined by 22% in 2023, reaching their lowest level since 2000, and mostly impacted by the fall in single-family detached houses (-28% versus 2022)

○ The real estate development has registered in Q3 2023 its record-low level of activity since 2008<sup>(5)</sup>, down by 40% for sales and -33% for new homes for sale compared to Q3 2022

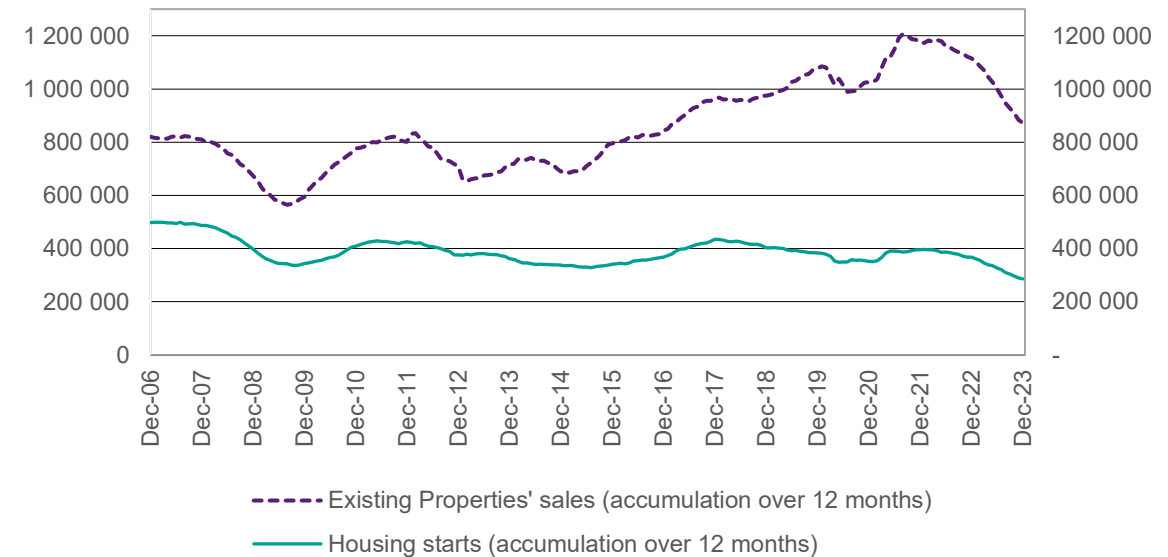
○ Household savings rate remained substantial (17.3%<sup>(6)</sup>) and new home loans in Q4 2023 (28.6G€<sup>(7)</sup>) were quarterly down by 10% and annually by -42%, affected by higher interest rates (monthly average at 4.04% in December 2023 for fixed-rate loans<sup>(7)</sup>)

○ The upward trend in home loan interest rates (from 1.07% in January 2022<sup>(7)</sup>) slowed down strongly at the end of 2023, while they reached their highest levels since 2011-2012

The strong rise of residential real estate prices observed around the world in previous years came to an end without sharp falls (except for Germany)



The French housing market has continued to trend lower since the first half of 2022<sup>(8)</sup>





# French housing market risk profile

## Lending practices in France are based on solvency...

- Cautious underwriting practices primarily based on the analysis of borrower's solvency rather than on the value (present or expected) of the underlying property
- Notion of “remaining money for living” in order to enhance the solidity of borrower's profile (especially for first-time buyers) and a maximum recommended of 7 years for the Loan-to-Income ratio
- Dual independent analysis of the quality of credit's requests for loans guaranteed by credit institutions and by insurance companies

## ... and framed by the recommendation of the HCSF, which became a decision legally binding as of the 1<sup>st</sup> January 2022<sup>(1)</sup>

- The HCSF has recommended since December 2020 for each home loan an upper limit of 35% for the Debt-Service-to-Income ratio and 25 years for the loan duration (plus a maximum of 2 years grace period on repayments in case of off-plan sales)
- Since June 2023, the flexibility margin accepted by the HCSF for loans that do not meet these criteria has been equal to a maximum of 20% of the quarterly new lending (with at least 70% for the purchase of a main residence and at least 30% for first-time buyers)
- The share of new home loans not respecting these criteria has fallen below the 20% limit since Q3 2021, representing 14.2% of new home loans in Q2 2023
- The purchase of a main residence in Q3-23 accounted for 78% of the total new loans, with 52% of those purchases made by first-time buyers (vs. 48% in 2022)

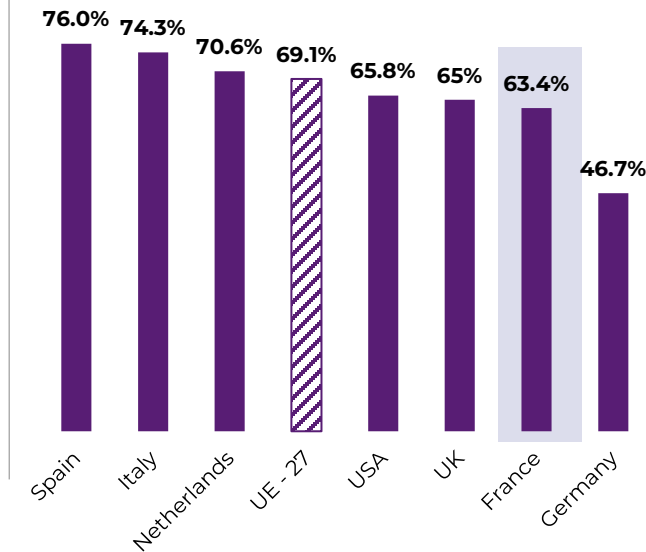
## Lending criteria

### 1. Debt-Service-to-Income ratio + Loan-to-Income ratio

- Financial situation of the borrower
- Financial behavior such as payment history and credit worthiness
- Income and expenses check (justification of the salary and check on other loans taken out by the customer)

### 2. LTV ratio

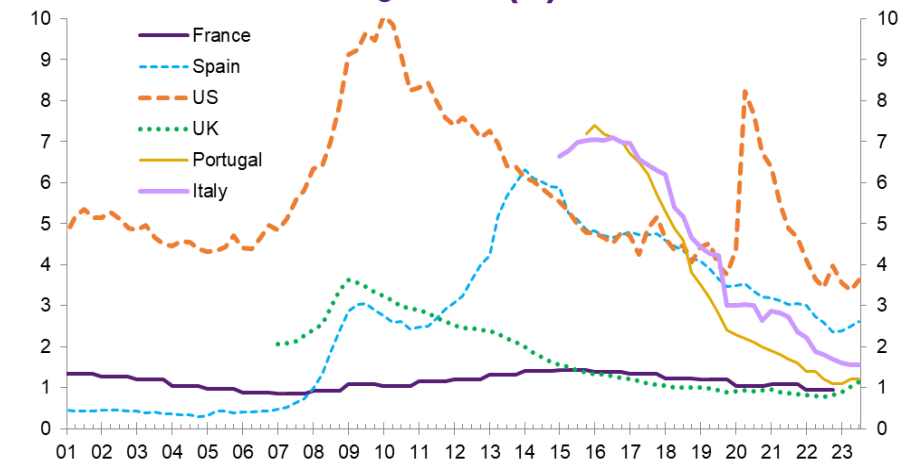
## The homeownership rate in France is among the lowest in Europe<sup>(3)</sup>



## Home loans' structural factors limit the risks for the lender<sup>(2)</sup>

- 99% of new French home loans / 98% of the outstanding amounts are fixed-rate loans (for loan's whole life) and are almost always amortizing (constant repayments)
- Housing loans are mostly backed by some form of surety (97%) - 66% by a guarantee provided by a credit institution or an insurance company
- Full-recourse loans: the bank can seize all the customer's assets
- Almost all borrowers are insured against death and disability leading to inability to work
- **The NPL ratio on home loans in France stood at 0.95% at the end of 2022 (-14 bps versus 2021), its lowest level since 2009**
- **The French banks' NPL ratio on home loans is stable at a very low level over a long period of time (unlike in other countries)**

## International comparison for home loans' NPL ratio in Q3 2023<sup>(4)</sup>



# Retail Banking & Insurance

## Business Line P&L

€m <sup>(1)</sup>	Q4-23	% Change	2023	% Change
Net banking income	3,557	(7)%	14,824	(8)%
Operating expenses	(2,497)	(5)%	(9,811)	(2)%
<b>Gross operating income</b>	<b>1,059</b>	<b>(12)%</b>	<b>5,013</b>	<b>(19)%</b>
Cost of risk	(643)	(1)%	(1,505)	(12)%
<b>Income before tax</b>	<b>395</b>	<b>(54)%*</b>	<b>3,525</b>	<b>(27)%</b>
Exceptional items	(113)	ns	(112)	ns
<b>Underlying income before tax</b>	<b>508</b>	<b>(21)%</b>	<b>3,637</b>	<b>(23)%</b>
<i>Underlying cost/income ratio</i>	69.2%	2.4pp	65.8%	5.0pp

### — Loan book expansion in all markets, with an ongoing asset repricing

- Residential mortgages: +3% YoY to €402bn
- Equipment loans: +4% YoY to €193bn
- Consumer loans<sup>(2)</sup>: +6% YoY to €40bn

### — Quarterly residential mortgage production: -49% vs. Q4-22, in line with the market, driven by lower demand

### — On-balance sheet deposits & savings<sup>(3)</sup> inflows at end-December 2023: +€21bn YoY, +3%; strong growth in term deposits +54% YoY (+10% QoQ); passbook savings accounts<sup>(4)</sup> up 3% YoY

### — Strict control over operating expenses, down YoY for both period (-5% vs. Q4-22, -2% vs. 2022)

### — Cost of risk at €1,505m in 2023; down 12% YoY

### — \*Positive impact of Bimpli disposal in Q4-22 (+€281m) creating a high base effect and explaining partially the negative trend in **income before tax** in Q4-23

(1) Reported figures (2) Personal loans and revolving credits (3) Including centralized regulated savings (4) Regulated and non-regulated

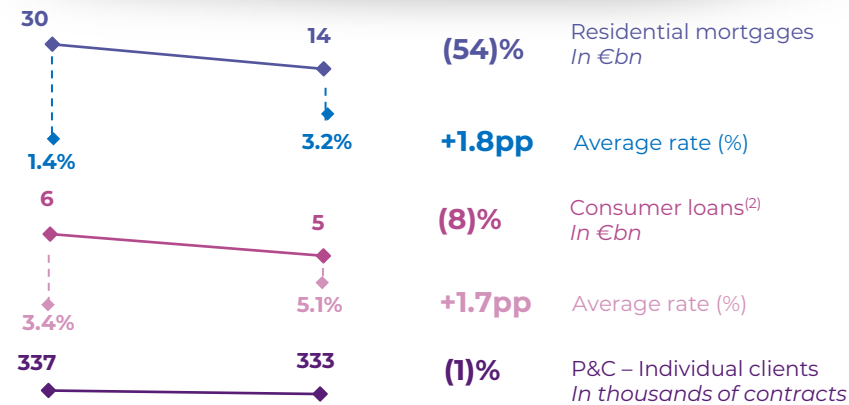
# Retail Banking & Insurance

Banques Populaires

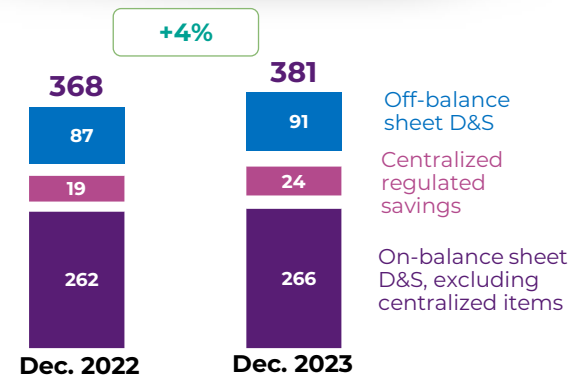
## LOAN OUTSTANDINGS *in €bn*



## PRODUCTION 2023 vs. 2022



## DEPOSITS & SAVINGS *in €bn*



€m <sup>(3)</sup>	Q4-23	% Change	2023	% Change
Net banking income	1,379	(10)%	5,879	(11)%
Operating expenses	(974)	(4)%	(3,969)	0%
<b>Gross operating income</b>	<b>404</b>	<b>(22)%</b>	<b>1,910</b>	<b>(27)%</b>
Cost of risk	(282)	1%	(651)	(18)%
<b>Income before tax</b>	<b>146</b>	<b>(42)%</b>	<b>1,325</b>	<b>(29)%</b>
Exceptional items	(10)	(52)%	(3)	(95)%
<b>Underlying income before tax</b>	<b>156</b>	<b>(43)%</b>	<b>1,328</b>	<b>(31)%</b>
<i>Underlying cost/income ratio</i>	70.0%	4.9pp	67.2%	7.7pp

**VERY DYNAMIC NEW EQUIPMENT LOAN PRODUCTION +28% IN Q4-23 QoQ, SUPPORTING COMPANIES IN THIS MORE CHALLENGING CONTEXT**

- 77,700 new professional clients<sup>(1)</sup> YTD
- Loan outstanding YoY : residential mortgages +1% and equipment loans +3%
- Residential mortgage last rate as of end-December 2023: 4.2%, +2.0pp YoY
- On-balance sheet deposits & savings inflows at end-December 2023: +€9bn YoY; strong growth in term deposits +65% YoY (+9% QoQ); passbook savings accounts<sup>(4)</sup> up 1% YoY
- Net interest margin<sup>(5,6)</sup>: €716m in Q4-23, -8% QoQ and -21% YoY €3.1bn in 2023, -23% YoY
- Solid growth in commissions<sup>(6)</sup>: +5% YoY to €2.8bn in 2023
- Cost of risk at €651m in 2023; down 19% YoY

(1) +1,100 active clients over the past 12 months (2) Personal loans and revolving credits (3) Reported figures (4) Regulated and non-regulated (5) Excluding provision for home purchase savings schemes (6) Income on centralized regulated savings has been restated from net interest margin and included in commissions

# Retail Banking & Insurance

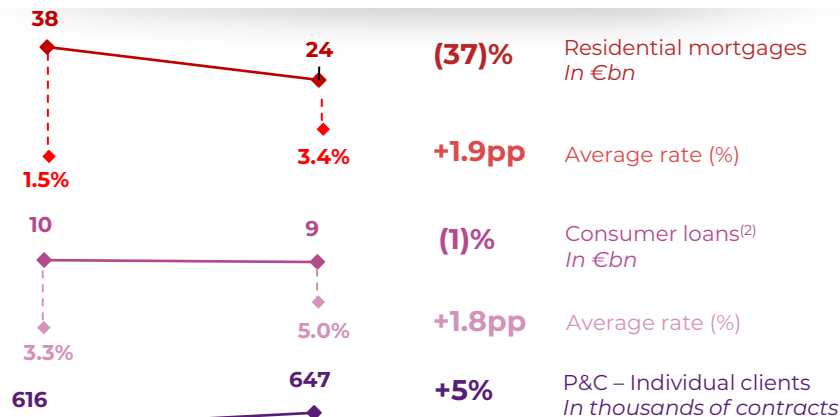
Caisses d'Epargne



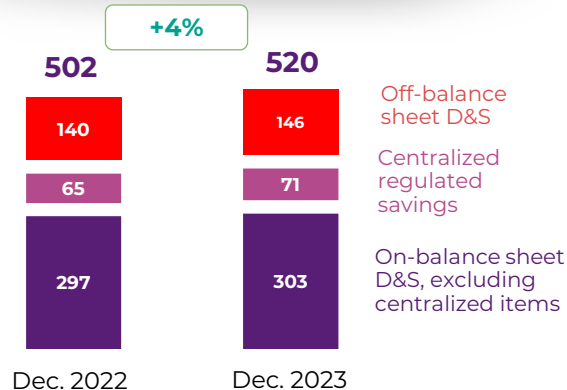
## LOAN OUTSTANDINGS in €bn



## PRODUCTION 2023 vs. 2022



## DEPOSITS & SAVINGS in €bn



€m<sup>(3)</sup>

	Q4-23	% Change	2023	% Change
Net banking income	1,407	(9)%	5,837	(14)%
Operating expenses	(1,080)	(5)%	(4,179)	(3)%
<b>Gross operating income</b>	<b>327</b>	<b>(20)%</b>	<b>1,658</b>	<b>(34)%</b>
Cost of risk	(218)	(12)%	(553)	(14)%
<b>Income before tax</b>	<b>110</b>	<b>(34)%</b>	<b>1,107</b>	<b>(40)%</b>
Exceptional items	(10)	(43)%	13	ns
<b>Underlying income before tax</b>	<b>120</b>	<b>(34)%</b>	<b>1,094</b>	<b>(43)%</b>
<i>Underlying cost/income ratio</i>	<i>76.0%</i>	<i>3.7pp</i>	<i>71.6%</i>	<i>9.2pp</i>

**+7% OF PERSONAL LOAN OUTSTANDINGS SUPPORTING THE PURCHASE POWER OF INDIVIDUAL CLIENTS**

**428,800 new individual clients<sup>(1)</sup> YTD**

**Loan outstandings YoY** : residential mortgages +3% and equipment loans +4%

**Residential mortgage last rate as of end-December 2023: 4.4%, +1.8pp YoY**

**On-balance sheet deposits & savings inflows at end-December 2023: +€12bn YoY**; strong growth in term deposits +39% YoY (+12% QoQ); passbook savings accounts<sup>(4)</sup> +3% YoY

**Net interest margin<sup>(5,6)</sup>: €646m in Q4-23**, stable QoQ and -28% YoY  
€2,7bn in 2023, -32% YoY

**Solid growth in commissions<sup>(6)</sup>: +4% YoY to €3.2bn in 2023**

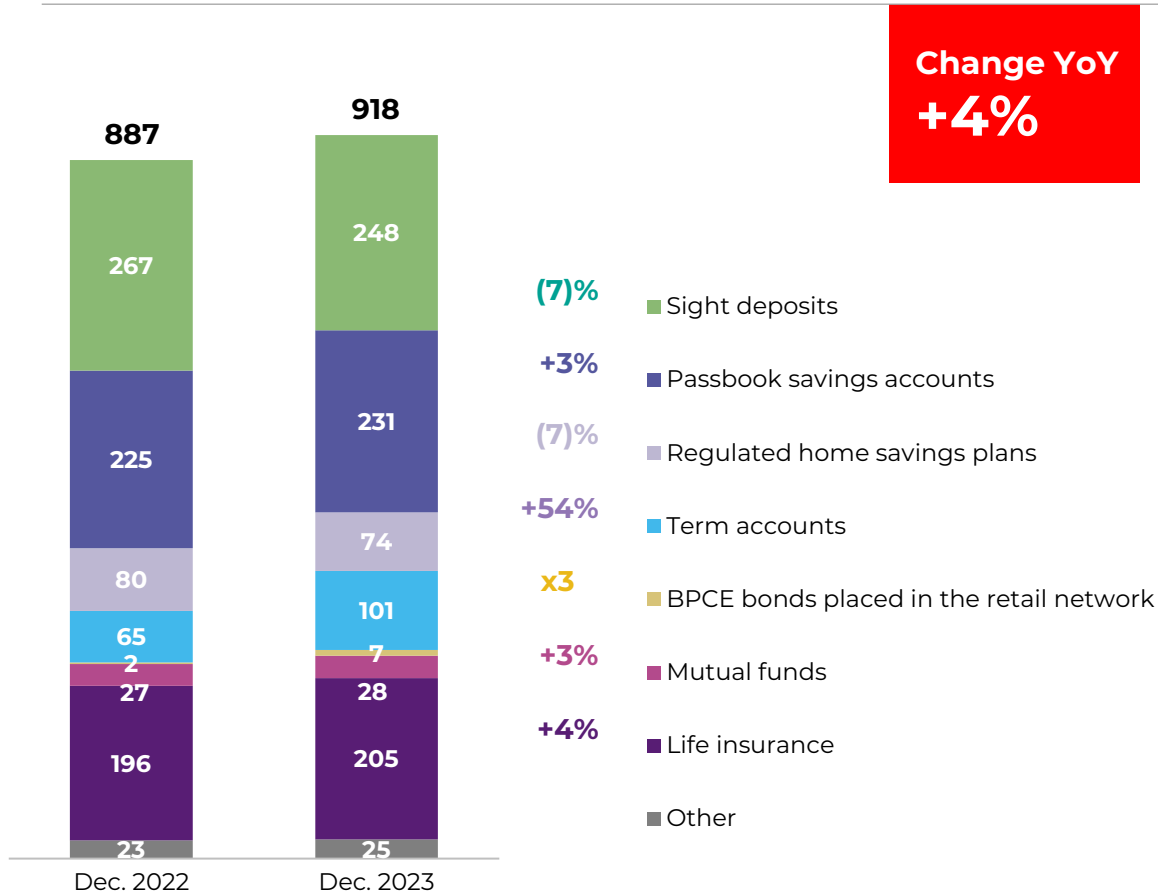
**Cost of risk at €553m in 2023**; down 14% YoY

(1) +88,800 active clients over the past 12 months (2) Personal loans and revolving credits (3) Reported figures (4) Regulated and non-regulated (5) Excluding provision for home purchase savings schemes

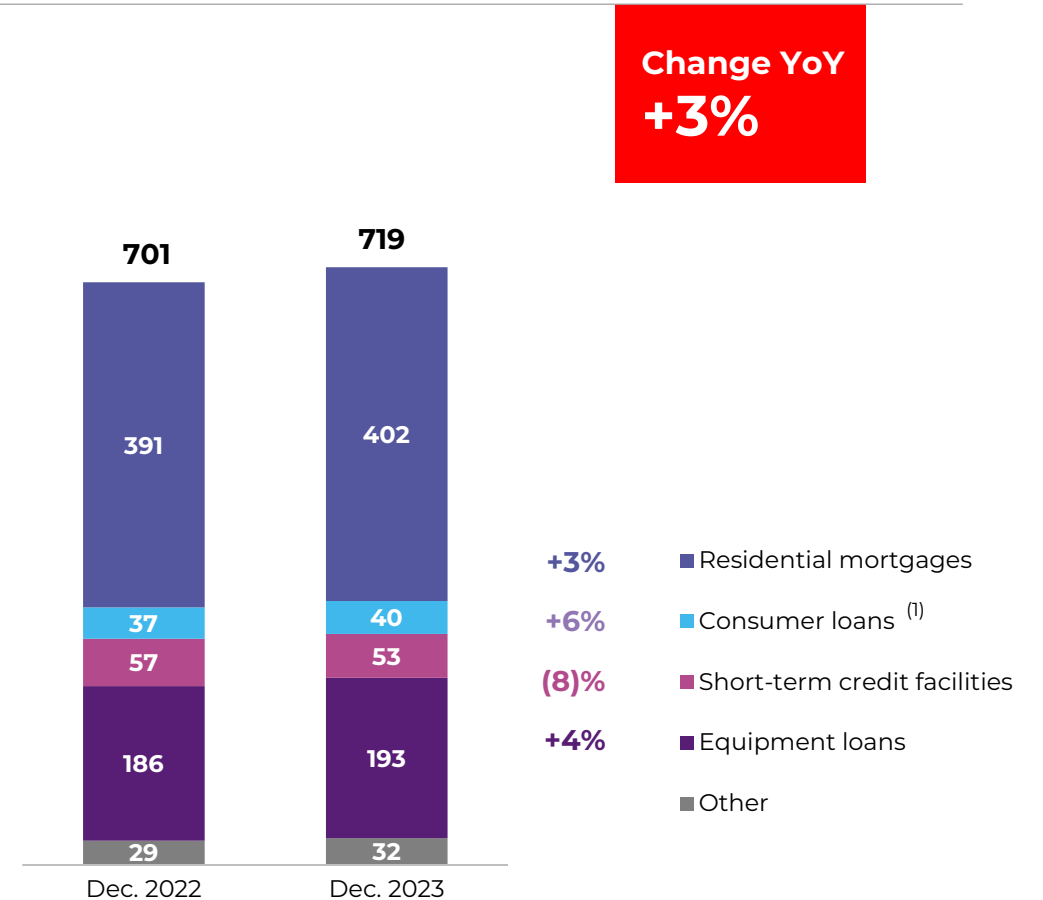
(6) Income on centralized regulated savings has been restated from net interest margin and included in commissions

# Retail Banking & Insurance

## DEPOSITS & SAVINGS (in €bn)



## LOAN OUTSTANDINGS (in €bn)



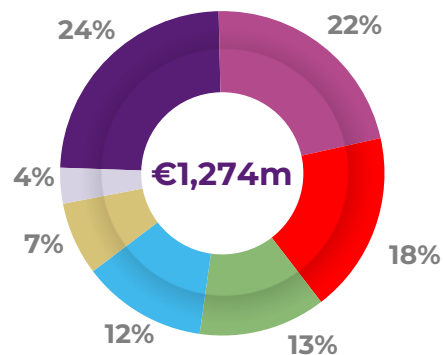
(1) Personal loans and Revolving credits

# Retail Banking & Insurance

Financial Solutions & Expertise

## BREAKDOWN OF REVENUES PER BUSINESS LINE *in 2023*

- Consumer credit
- Leasing
- Factoring
- Socfim
- Sureties & financial guarantees
- Retail securities services
- Other



€m<sup>(1)</sup>

Net banking income

Operating expenses

**Gross operating income**

Cost of risk

**Income before tax**

Exceptional items

**Underlying income before tax**

*Underlying cost/income ratio*

**Q4-23**

**%  
Change**

**2023**

**%  
Change**

335

23%

1,274

11%

(167)

1%

(630)

4%

**168**

**57%**

**644**

**20%**

(54)

37%

(98)

14%

**112**

**67%**

**545**

**21%**

(1)

(49)%

(3)

(52)%

**113**

**64%**

**549**

**20%**

49.7%

(10.4)pp

49.2%

(3.3)pp

### 2023 WAS A DYNAMIC YEAR, WITH BUSINESSES STRENGTHENING THEIR MARKET POSITIONS

Consolidation of our status as the front-ranking player in consumer credit<sup>(2)</sup> in France and growth in leasing market share in both equipment leasing<sup>(3)</sup> and real-estate leasing<sup>(4)</sup>

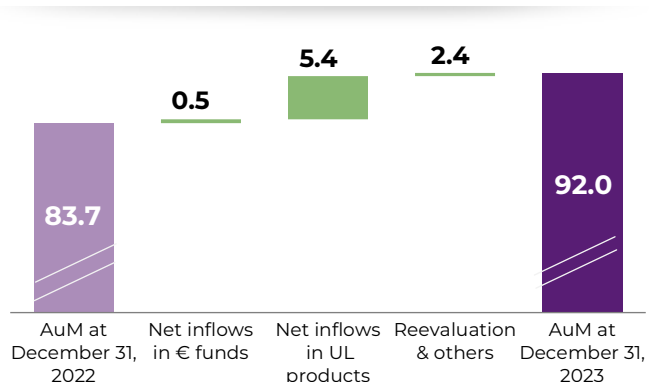
- **Consumer credit:** good momentum with personal loan and revolving credit outstanding up 9% YoY
- **Leasing:** continued growth in new loan production (+18% YoY) driven by a substantial increase of business with the retail networks (+15% YoY)
- **Factoring:** Very good level of activity with the retail banking networks, with factored revenues up 6% vs. 2022
- **Sureties & financial guarantees:** written premiums down 25% YoY due to the marked slowdown in the residential real estate market

(1) Reported figures (2) Athling study at the end of September 2023 (3) 14.8%, up 70bps over 9 months, source ASF September 2023 - BPCE Lease scope (4) 18.1%, up 3.5pp over a 6-month period, source ASF June 2023 - BPCE Lease scope

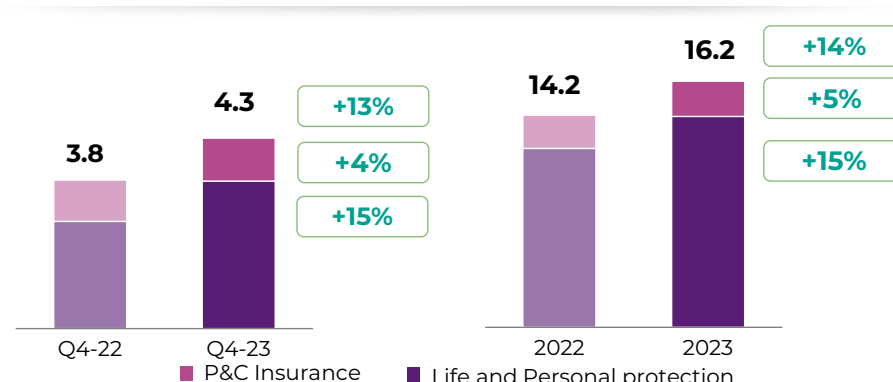
# Retail Banking & Insurance

## Insurance<sup>(1)</sup>

### LIFE INSURANCE AuM<sup>(2)</sup> in €bn



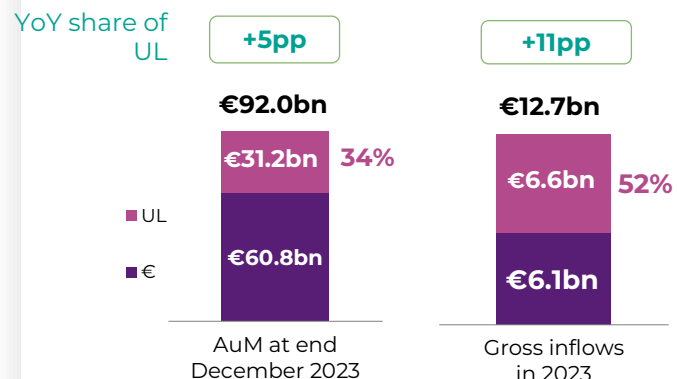
### PREMIUMS<sup>(2)</sup> in €bn



**2023 SOLID NET REVENUE GROWTH DRIVEN BY STRONG COMMERCIAL MOMENTUM**

**STRONG SUPPORT TO OUR CLIENTS IMPACTED BY THE SEVERE CLIMATIC EVENTS IN FRANCE**

### SHARE OF UL PRODUCTS<sup>(2)</sup>



€m<sup>(3)</sup>

Net banking income

Operating expenses<sup>(4)</sup>

**Gross operating income**

**Income before tax**

Exceptional items

**Underlying income before tax**

*Underlying cost/income ratio*

	Q4-23	% Change	2023	% Change
Net banking income	146	(14)%	633	55%
Operating expenses <sup>(4)</sup>	(41)	(21)%	(163)	(2)%
<b>Gross operating income</b>	<b>105</b>	<b>(11)%</b>	<b>470</b>	<b>95%</b>
<b>Income before tax</b>	<b>107</b>	<b>(10)%</b>	<b>475</b>	<b>x2</b>
Exceptional items	(2)	(55)%	(6)	(39)%
<b>Underlying income before tax</b>	<b>109</b>	<b>(12)%</b>	<b>482</b>	<b>97%</b>
<i>Underlying cost/income ratio</i>	<i>26.6%</i>	<i>(1.3)pp</i>	<i>24.8%</i>	<i>(13.7)pp</i>

**Life insurance AuM<sup>(2)</sup>: +10% vs. end-December 2022** driven by a significant positive net inflows in 2023, both in Unit-linked and € products

**€12.7bn gross inflows<sup>(2)</sup>** for life insurance in 2023, record year Unit-linked products accounted for 52% of gross inflows

**P&C and Personal Protection equipment rate<sup>(5)</sup>** as at end-December 2023: 34.1%, +0.9pp YTD

**P&C combined ratio reached 102.2%** in 2023 (+5.2pp) due to exceptionally severe climatic events over the past 3 months

2022 figures have been restated on a pro-forma basis to take account of the application to insurance of the new IFRS 17 and 9 reporting requirements (see annex for the reconciliation of reported data to pro-forma data)

(1) BPCE Assurances (2) Excluding the reinsurance agreement with CNP Assurances (3) Reported figures (4) Operating expenses are now called non-attributable expenses under IFRS 17 i.e. costs that are not directly attributable to the insurance contracts (5) Scope: combined individual clients of the BP and CE networks

# Retail Banking & Insurance

## Digital & Payments

€m <sup>(1)</sup>	Q4-23	% Change at constant scope <sup>(2)</sup>	2023	% Change at constant scope <sup>(2)</sup>
Net banking income	199	(7)%	816	(2)%
<i>o/w Payments</i>	<b>116</b>	<b>3%</b>	<b>463</b>	<b>6%</b>
Operating expenses	(171)	(11)%	(652)	(2)%
<i>o/w Payments</i>	<b>(100)</b>	<b>(7)%</b>	<b>(382)</b>	<b>1%</b>
<b>Gross operating income</b>	<b>27</b>	<b>(33)%</b>	<b>164</b>	<b>(3)%</b>
<i>o/w Payments</i>	<b>16</b>	<b>x2.7</b>	<b>82</b>	<b>44%</b>
Cost of risk	(69)	46%	(171)	31%
<b>Income before tax</b>	<b>(89)</b>	<b>ns</b>	<b>(68)</b>	<b>ns</b>
Exceptional items	(91)	<b>ns</b>	(113)	<b>ns</b>
<b>Underlying income before tax</b>	<b>2</b>	<b>32%</b>	<b>45</b>	<b>(40)%</b>
<i>Underlying cost/income ratio</i>	79.6%	(4.8)pp	76.0%	0.7pp

(1) Reported figures (2) Excluding Bimpli which was acquired by Swile in December 2022 (3) Buy Now Pay Later

### PAYMENTS

**NBI up 6%<sup>(2)</sup>** vs. 2022 and strict control of operating expenses

**Payment Solutions : dynamic activity** (card transactions +8% YoY vs. 2022) and continued growth of **mobile payments** and **instant payments** (x1.8 vs. 2022). Acceleration in deployment of android TPE (x3.5) and launch of Tap 2 pay solution on iPhone

**Payplug** : strong growth in business volume for **global retailers** (+16% YoY) and for **SMEs** (+27% YoY)

### ONEY BANK

**NBI impacted by the change in rates environment**

**Growth in BNPL<sup>(3)</sup>** production of +3% YoY vs. 2022. **#1 in market share in BNPL in France**

Successful implementation of the transformation plan : **6% decrease** in operational costs (excl. exceptional items) and stabilization of underlying risk level vs. 2022 with favorable trend

Impact of some exceptional items relating to Oney restructuring in Q4-23, in order to prepare a profitable repositioning of this business



# Groupe BPCE continues to innovate on payments and digital and accelerates on data and AI

## Group leadership in payments technology innovation

**First bank to carry out instant account-to-account payment transactions** with Germany's Sparkasse Elbe-Elster bank using **Wero**, the solution developed by EPI

**First French group to launch Tap to Pay**, with almost 10,000 contracts by the end of 2023



Partenaire Premium

**BPCE provided the ticketing payment system for the Olympic and Paralympic Games Paris 2024**

## Continued digital expansion

**11.3 million clients active** on mobile apps at end-2023 (+8% vs. December 2022; +26% on Small Medium Business)

**NPS +53 on mobile** (+3pp vs. 2022)

**App Store<sup>(1)</sup>**  
**4.7/5**

+0.8pp since early 2023  
for professionals

**Google Play<sup>(1)</sup>**  
**4.6/5**

+0.8pp since early 2023  
for professionals

## Data acceleration and launch of generative AI projects

Sales performance: **2.9 million sales opportunities generated for retail banking**

Operational efficiency: **5.8 million supporting documents checked**, +30% vs 2022

**10,000 employees trained to data and IA technologies** for Groupe BPCE employees

**First generative AI use cases** in the Group: 5,000 users by year-end

(1) As at end-December 2023

# Global Financial Services

## Business Line P&L

€m <sup>(1)</sup>	Q4-23	% Change	Constant Fx % change	2023	% Change	Constant Fx % change
Net banking income	1,874	1%	3%	7,230	2%	3%
o/w AWM	877	(6)%	(3)%	3,205	(4)%	(3)%
o/w CIB	997	7%	9%	4,026	7%	8%
Operating expenses	(1,389)	1%	3%	(5,253)	2%	3%
o/w AWM	(687)	(2)%	0%	(2,594)	(2)%	0%
o/w CIB	(702)	5%	7%	(2,659)	5%	6%
<b>Gross operating income</b>	<b>485</b>	<b>(1)%</b>	<b>2%</b>	<b>1,977</b>	<b>2%</b>	<b>3%</b>
Cost of risk	(73)	23%		(154)	(38)%	
<b>Income before tax</b>	<b>391</b>	<b>(10)%</b>		<b>1,855</b>	<b>8%</b>	
Exceptional items	(14)	(1)%		(31)	x2	
<b>Underlying income before tax</b>	<b>405</b>	<b>(10)%</b>		<b>1,886</b>	<b>8%</b>	
<i>Underlying cost/income ratio</i>	73.4%	0.4pp		72.2%	0.0pp	

(1) Reported figures

**SOLID COMMERCIAL AND FINANCIAL PERFORMANCE DELIVERED BY THE GLOBAL BUSINESSES, REVENUES UP 3% IN Q4-23 AND 2023 YOY AT CONSTANT FX**

### CIB

- **Net revenues reached €4bn in 2023 up 7% YoY** thanks to diversification and driven notably by the strong performance of **Global Markets, Global Trade** (+15% YoY) and **Investment Banking and M&A** (+12% YoY)
- **Expenses** rose 5% vs. 2022 reflecting revenue evolution **Positive jaws effect** with a cost/income ratio improved by 1.4pp to reach 65.9% in 2023
- **Income before tax up 22% YoY**

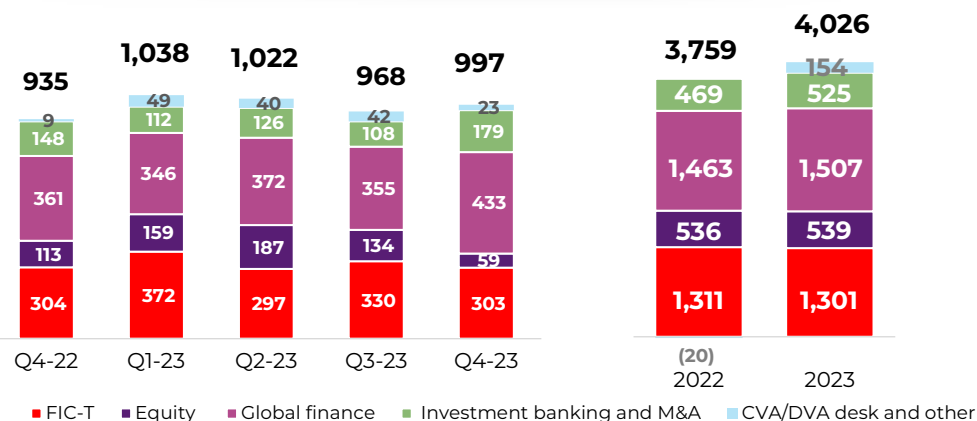
### AWM

- **Revenues:** down 3% at constant FX vs. 2022 mainly due to lower performance fees and asset-based fees YoY
- **Expenses:** stable at constant FX vs. 2022 despite the impact of inflation and thanks to the implementation of the cost saving program

# Global Financial Services

## Corporate & Investment Banking

### NET REVENUES<sup>(1)</sup> in €m



€m <sup>(1)</sup>	Q4-23	% Change	2023	% Change
Net banking income	997	7%	4,026	7%
Operating expenses	(702)	5%	(2,659)	5%
<b>Gross operating income</b>	<b>296</b>	<b>12%</b>	<b>1,367</b>	<b>11%</b>
Cost of risk	(62)	1%	(158)	(37)%
<b>Income before tax</b>	<b>220</b>	<b>6%</b>	<b>1,205</b>	<b>22%</b>
Exceptional items	(3)	ns	(5)	ns
<b>Underlying income before tax</b>	<b>224</b>	<b>8%</b>	<b>1,210</b>	<b>22%</b>
<i>Underlying cost/income ratio</i>	70.0%	(1.8)pp	65.9%	(1.4)pp

(1) Reported figures

### Revenues at €4bn in 2023, up 7% YoY

#### GLOBAL MARKETS

Growth in net revenues in 2023, +2% YoY

Equity revenues: €539m, up 1% YoY

FIC-T revenues: €1,301m slightly down 1% YoY driven by Rates (+35%) offsetting lower revenues from Currencies and Commodities businesses

#### GLOBAL FINANCE

Global Finance revenues up 3% YoY fueled by the strong performance of **Global trade** (+15% in 2023 YoY) and the growing revenues from syndication on **Real Assets** businesses (+13% YoY)

#### INVESTMENT BANKING/M&A

Investment banking revenues reached €206m in 2023, up 10% YoY driven by Acquisition & Strategic finance business

M&A continues to overperform with revenues reaching €319m in 2023 up 13% YoY driven by a strong activity across M&A boutiques (notably Fenchurch, Azure Capital and Solomon Partners)

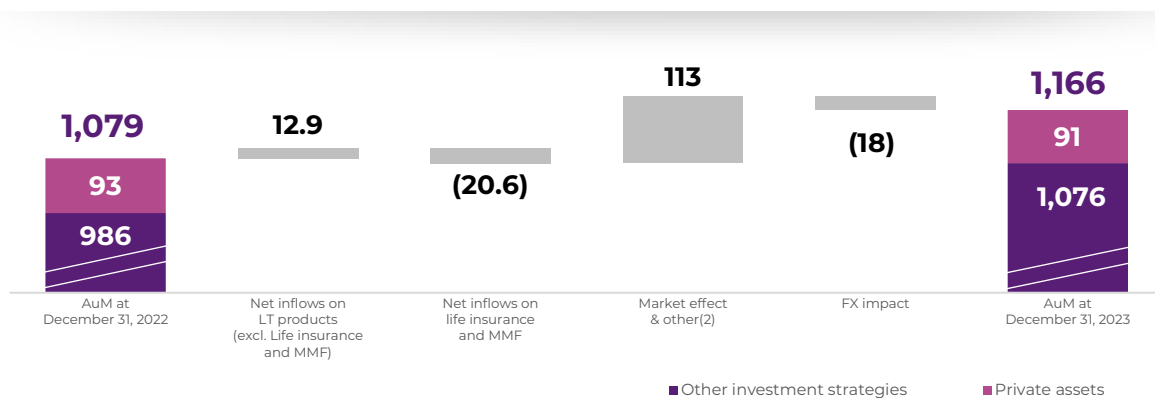
#### SELECTED AWARDS / RANKINGS



# Global Financial Services

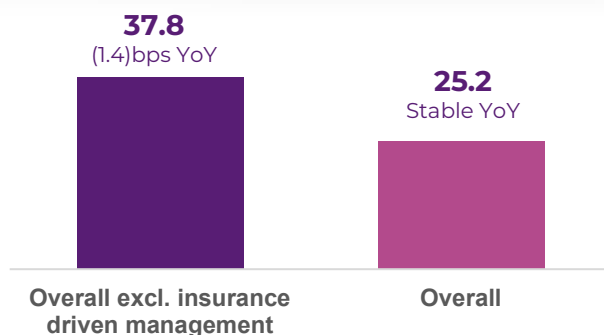
## Asset & Wealth Management

### ASSETS UNDER MANAGEMENT<sup>(1)</sup> in €bn



- **AuM<sup>(1)</sup>**: reached €1,166bn up 8% YTD driven by a large positive market effect
- **AM flows<sup>(1)</sup>**: net inflows reached €12.9bn in 2023 (excl. life insurance and MMF) with a rebalancing from equity to fixed Income products (€25bn net flows)
- **Solid investment performance** : 77% of the funds rated on the 5-year performance in 1<sup>st</sup> and 2<sup>nd</sup> quartile as of end-December 2023 (vs. 70% as of end-December 2022) (Morningstar)
- **ESG assets** representing a growing part of total AuM (41% at year end, +4pp YoY)
- **AM revenues** down 4% vs. 2022 due to lower average AuM (-2% YTD). Overall AM fee rate stable over one year

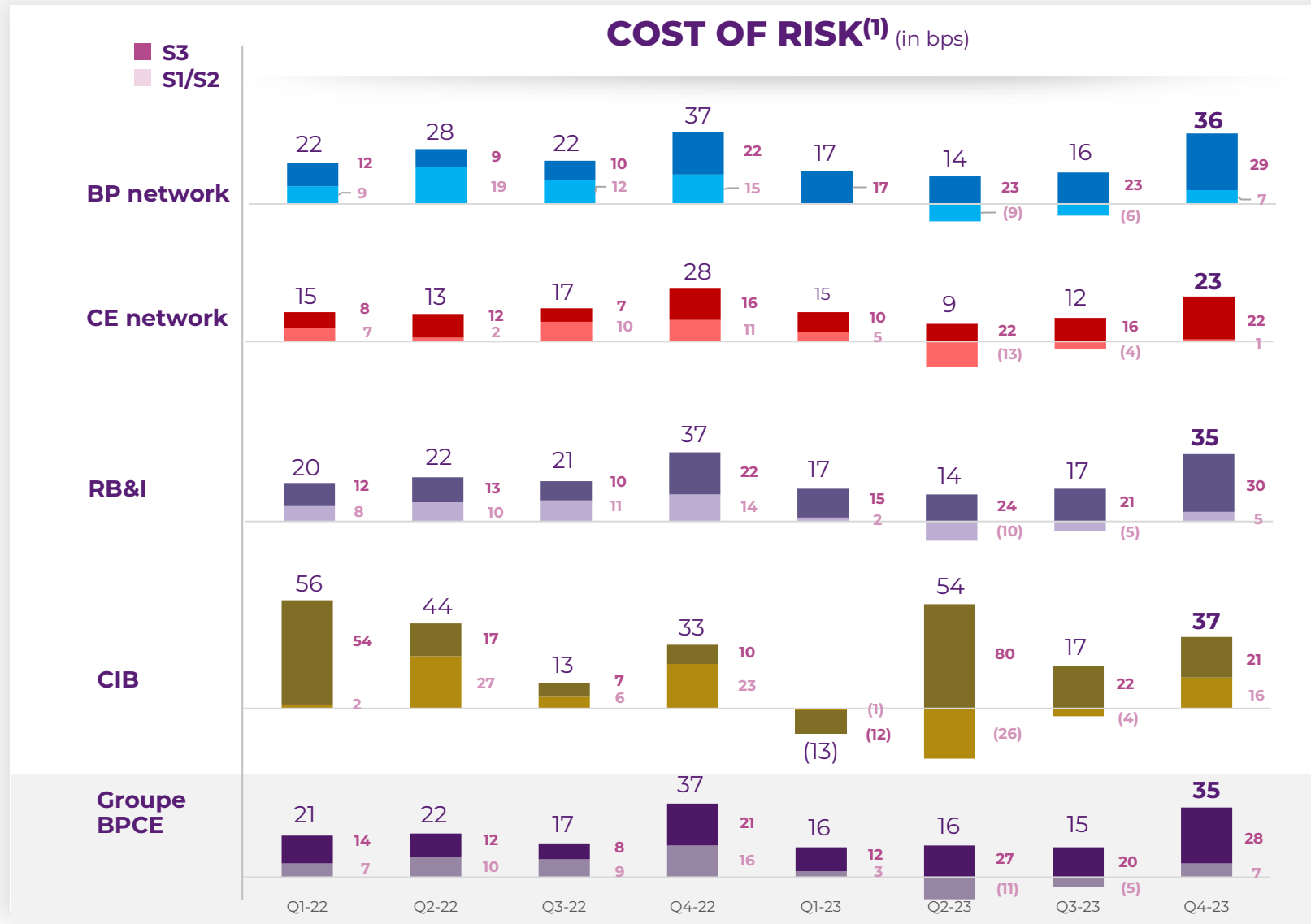
### 2023 AM FEE RATE in bps, excluding performance fees



€m <sup>(3)</sup>	Q4-23	% Change	2023	% Change
Net banking income	877	(6)%	3,205	(4)%
Operating expenses	(687)	(2)%	(2,594)	(2)%
<b>Gross operating income</b>	<b>189</b>	<b>(16)%</b>	<b>610</b>	<b>(14)%</b>
<b>Income before tax</b>	<b>171</b>	<b>(25)%</b>	<b>650</b>	<b>(12)%</b>
Exceptional items	(11)	(26)%	(26)	69%
<b>Underlying income before tax</b>	<b>182</b>	<b>(25)%</b>	<b>676</b>	<b>(10)%</b>
<i>Underlying cost/income ratio</i>	77.2%	3.0pp	80.1%	2.4pp

(1) Europe including Dynamic Solutions and Vega IM; US including WCM IM; Excluding Wealth Management AuM (2) Including Alphasimplex disposal (3) Reported figures

# Cost of risk by business lines



(1) Cost of risk expressed in annualized basis points on gross customer outstandings at the beginning of the period

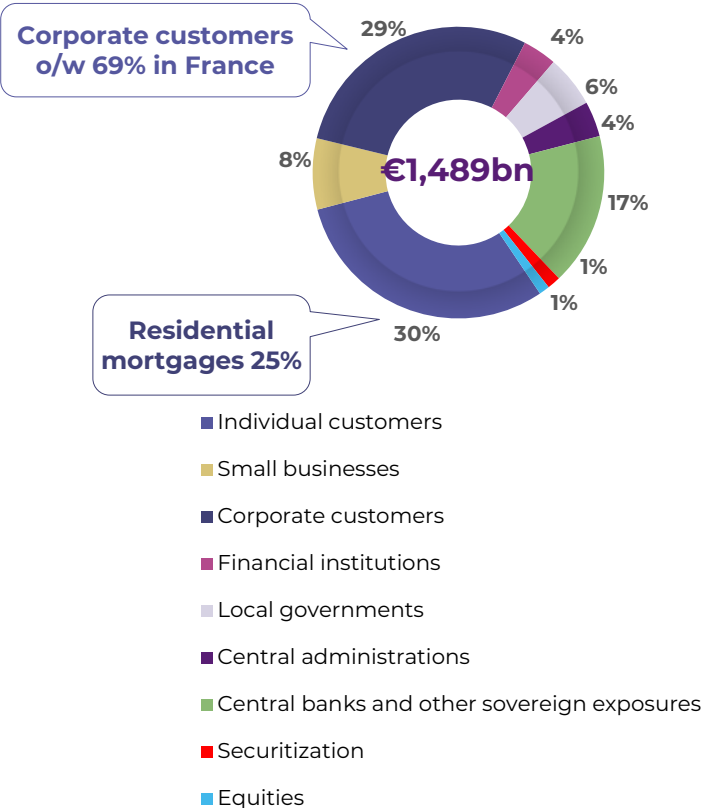
# Performing & non-performing loans and impairment

€bn	Dec. 31, 2023	Dec. 31, 2022
<b>Gross outstanding loans to customers and credit institutions</b>	<b>963.7</b>	<b>938.9</b>
O/w S1 outstandings	809.8	789.4
O/w S2 outstandings	131.1	128.1
O/w S3 outstandings	22.8	21.4
<b>Non-performing loans/gross outstanding loans</b>	<b>2.4%</b>	<b>2.3%</b>
S1 impairments recognized	1.2	1.3
S2 impairments recognized	4.0	4.1
S3 impairments recognized	9.1	8.8
<b>Impairments recognized/non-performing loans</b>	<b>39.7%</b>	<b>41.2%</b>
<b>Coverage ratio</b> (including guarantees related to impaired outstandings)	<b>68.2%</b>	<b>68.9%</b>

# Breakdown of gross exposures at December 31, 2023(1)

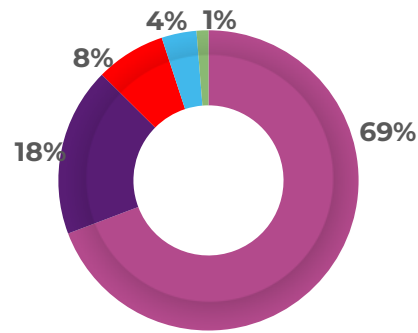
## Diversified portfolio

Breakdown of Group gross exposure per counterparty

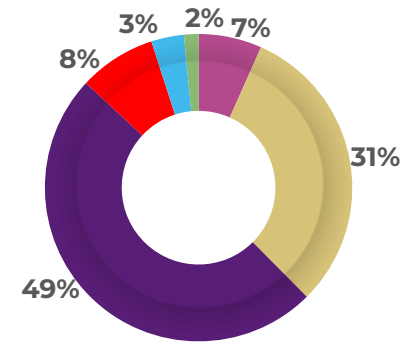


## Breakdown per geographical region

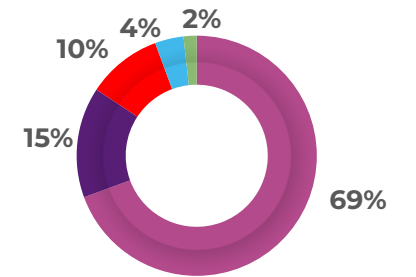
Financial institutions/  
Local governments



Central administrations/  
Central banks and other sovereign exposures



Corporate customers



(1) Estimate

# Consolidated balance sheet

<b>ASSETS</b> €m	<b>Dec. 31, 2023</b>	<b>Dec. 31, 2022</b>
Cash and amounts due from central banks	152,669	171,318
Financial assets at fair value through profit or loss	214,782	192,751
Hedging derivatives	8,855	12,700
Financial assets at fair value through shareholders' equity	48,073	44,284
Financial assets at amortized cost	26,373	27,650
Loans and receivables due from credit institutions and similar at amortized cost	108,631	97,694
Loans and receivables due from customers at amortized cost	839,457	826,943
Revaluation difference on interest rate risk-hedged portfolios	(2,626)	(6,845)
Financial investments of insurance activities	103,615	93,509
Insurance contracts written - Assets	1,124	1,100
Reinsurance contracts ceded - Assets	9,564	8,507
Current tax assets	829	706
Deferred tax assets	4,575	5,078
Accrued income and other assets	14,528	14,339
Non-current assets held for sale	0	219
Investments in associates	1,616	1,594
Investment property	717	750
Property, plant and equipment	6,023	6,077
Intangible assets	1,110	1,087
Goodwill	4,224	4,207
<b>TOTAL ASSETS</b>	<b>1,544,139</b>	<b>1,503,668</b>

<b>LIABILITIES</b> €m	<b>Dec. 31, 2023</b>	<b>Dec. 31, 2022</b>
Amounts due to central banks	2	9
Financial liabilities at fair value through profit or loss	204,064	184,857
Hedging derivatives	14,973	16,370
Debt securities	292,598	243,380
Amounts due to credit institutions	79,634	139,142
Amounts due to customers	711,658	693,970
Revaluation difference on interest rate risk-hedged portfolios	159	389
Insurance contracts written - Liabilities	106,137	94,651
Reinsurance contracts ceded - Liabilities	149	108
Current tax liabilities	2,026	1,808
Deferred tax liabilities	1,660	2,052
Accrued expenses and other liabilities	22,492	20,522
Liabilities associated with non-current assets held for sale	0	162
Provisions	4,825	4,901
Subordinated debt	18,801	18,932
<b>Shareholders' equity</b>	<b>84,961</b>	<b>82,415</b>
<i>Equity attributable to equity holders of the parent</i>	<i>84,407</i>	<i>81,936</i>
<i>Non-controlling interests</i>	<i>553</i>	<i>479</i>
<b>TOTAL LIABILITIES</b>	<b>1,544,139</b>	<b>1,503,668</b>



# Statement of changes in shareholders'

€m	Equity attributable to shareholders' equity
<b>December 31<sup>st</sup>, 2021</b>	<b>78,884</b>
Impact of changes relating to the first-time application of IFRS 17	(842)
Impact of changes relating to the first-time application of IFRS 9 to insurance activities	253
<b>January 1<sup>st</sup>, 2022 comparative</b>	<b>78,296</b>
<b>December 31, 2022 comparative</b>	<b>81,936</b>
Distributions	(743)
Change in capital (cooperative shares)	507
Impact of acquisitions and disposals on non-controlling interests (minority interests)	24
Income	2,804
Changes in gains & losses directly recognized in equity	(141)
Others	19
<b>December 31, 2023</b>	<b>84,407</b>

# Q4-23 & Q4-22 results: reconciliation of reported data to alternative performance measures

€m		Net banking income	Operating expenses	Cost of risk	Gains or losses on other assets	Income before tax	Net income - Group share
	<b>Reported Q4-23 results</b>	<b>5,462</b>	<b>(4,129)</b>	<b>(744)</b>	<b>(43)</b>	<b>537</b>	<b>381</b>
	Transformation and reorganization costs	<i>Business lines/Corporate center</i>	(5)	(54)	(34)	(93)	(57)
	Disposals	<i>Corporate center</i>			(43)	(43)	(43)
	<b>Q4-23 results excluding exceptional items</b>	<b>5,467</b>	<b>(4,076)</b>	<b>(710)</b>	<b>0</b>	<b>672</b>	<b>481</b>

€m		Net banking income	Operating expenses	Cost of risk	Gains or losses on other assets	Income before tax	Net income - Group share
	<b>Pro forma reported Q4-22 results</b>	<b>5,844</b>	<b>(4,233)</b>	<b>(766)</b>	<b>275</b>	<b>863</b>	<b>535</b>
	Transformation and reorganization costs	<i>Business lines/Corporate center</i>	6	(92)	(4)	(18)	(73)
	Disposals	<i>Corporate center</i>		(5)	281	277	263
	Impairment of goodwill	<i>Business lines</i>				(241)	(241)
	<b>Pro forma Q4-22 results excluding exceptional items</b>	<b>5,838</b>	<b>(4,137)</b>	<b>(762)</b>	<b>11</b>	<b>935</b>	<b>586</b>

# Groupe BPCE: underlying cost to income ratio excluding SRF

€m	Net banking income	Operating expenses	Underlying cost income ratio excluding SRF
<b>Q4-23 reported figures</b>	<b>5,462</b>	<b>(4,129)</b>	
Impact of exceptional items	(5)	(54)	
SRF contribution		0	
<b>Q4-23 underlying figures excluding SRF</b>	<b>5,467</b>	<b>(4,076)</b>	<b>74.6 %</b>

€m	Net banking income	Operating expenses	Underlying cost income ratio excluding SRF
<b>Q4-22 Pro forma reported figures</b>	<b>5,844</b>	<b>(4,233)</b>	
Impact of exceptional items	6	(96)	
SRF contribution		(14)	
<b>Q4-22 Pro forma underlying figures excluding SRF</b>	<b>5,838</b>	<b>(4,123)</b>	<b>70.6 %</b>

# Groupe BPCE: underlying cost to income ratio excluding SRF

€m	Net banking income	Operating expenses	Underlying cost income ratio excluding SRF
<b>2023 reported figures</b>	<b>22,198</b>	<b>(16,328)</b>	
Impact of exceptional items	89	(213)	
SRF contribution		(457)	
<b>2023 underlying figures excluding SRF</b>	<b>22,108</b>	<b>(15,659)</b>	<b>70.8%</b>

€m	Net banking income	Operating expenses	Underlying cost income ratio excluding SRF
<b>2022 Pro forma reported figures</b>	<b>23,959</b>	<b>(16,638)</b>	
Impact of exceptional items	16	(320)	
SRF contribution		(610)	
<b>2022 Pro forma underlying figures excluding SRF</b>	<b>23,943</b>	<b>(15,708)</b>	<b>65.6%</b>

# Groupe BPCE: quarterly income statement per business line

€m	RETAIL BANKING & INSURANCE		GLOBAL FINANCIAL SERVICES		CORPORATE CENTER		GROUPE BPCE		
	Q4-23	Q4-22	Q4-23	Q4-22	Q4-23	Q4-22	Q4-23	Q4-22	%
Net banking income	3,557	3,835	1,874	1,865	31	144	5,462	5,844	(7)%
Operating expenses	(2,497)	(2,637)	(1,389)	(1,376)	(243)	(220)	(4,129)	(4,233)	(2)%
<b>Gross operating income</b>	<b>1,059</b>	<b>1,198</b>	<b>485</b>	<b>489</b>	<b>(212)</b>	<b>(76)</b>	<b>1,332</b>	<b>1,611</b>	<b>(17)%</b>
Cost of risk	(643)	(646)	(73)	(60)	(28)	(60)	(744)	(766)	(3)%
<b>Income before tax</b>	<b>395</b>	<b>856</b>	<b>391</b>	<b>434</b>	<b>(249)</b>	<b>(426)</b>	<b>537</b>	<b>863</b>	<b>(38)%</b>
Income tax	(122)	(200)	(118)	(114)	81	1	(159)	(312)	(49)%
Non-controlling interests	21	7	(19)	(23)	0	0	3	(16)	(115)%
<b>Net income – Group share</b>	<b>294</b>	<b>662</b>	<b>255</b>	<b>297</b>	<b>(168)</b>	<b>(425)</b>	<b>381</b>	<b>535</b>	<b>(28)%</b>

# Groupe BPCE: 2023 income statement per business line

€m	RETAIL BANKING & INSURANCE		GLOBAL FINANCIAL SERVICES		CORPORATE CENTER		GROUPE BPCE		
	2023	2022	2023	2022	2023	2022	2023	2022	%
Net banking income	14,824	16,198	7,230	7,111	144	650	22,198	23,959	(7)%
Operating expenses	(9,811)	(10,004)	(5,253)	(5,168)	(1,264)	(1,465)	(16,328)	(16,638)	(2)%
<b>Gross operating income</b>	<b>5,013</b>	<b>6,194</b>	<b>1,977</b>	<b>1,943</b>	<b>(1,121)</b>	<b>(815)</b>	<b>5,870</b>	<b>7,322</b>	<b>(20)%</b>
Cost of risk	(1,505)	(1,717)	(154)	(247)	(72)	0	(1,731)	(1,964)	(12)%
<b>Income before tax</b>	<b>3,525</b>	<b>4,814</b>	<b>1,855</b>	<b>1,725</b>	<b>(1,198)</b>	<b>(1,066)</b>	<b>4,182</b>	<b>5,473</b>	<b>(24)%</b>
Income tax	(882)	(1,198)	(493)	(447)	34	(11)	(1,340)	(1,656)	(19)%
Non-controlling interests	18	(13)	(56)	(58)	1	0	(38)	(71)	(47)%
<b>Net income – Group share</b>	<b>2,661</b>	<b>3,603</b>	<b>1,306</b>	<b>1,220</b>	<b>(1,163)</b>	<b>(1,077)</b>	<b>2,804</b>	<b>3,746</b>	<b>(25)%</b>

# Groupe BPCE: quarterly series

GROUPE BPCE								
€m	Q1-22	Q2-22	Q3-22	Q4-22	Q1-23	Q2-23	Q3-23	Q4-23
Net banking income	6,149	6,032	5,934	5,844	5,815	5,467	5,455	5,462
Operating expenses	(4,585)	(3,904)	(3,916)	(4,233)	(4,587)	(3,799)	(3,812)	(4,129)
<b>Gross operating income</b>	<b>1,564</b>	<b>2,128</b>	<b>2,019</b>	<b>1,611</b>	<b>1,228</b>	<b>1,667</b>	<b>1,642</b>	<b>1,332</b>
Cost of risk	(411)	(445)	(342)	(766)	(326)	(342)	(319)	(744)
<b>Income before tax</b>	<b>1,206</b>	<b>1,693</b>	<b>1,710</b>	<b>863</b>	<b>968</b>	<b>1,337</b>	<b>1,339</b>	<b>537</b>
<b>Net income – Group share</b>	<b>755</b>	<b>1,182</b>	<b>1,273</b>	<b>535</b>	<b>533</b>	<b>973</b>	<b>917</b>	<b>381</b>

# Main issuers in the market

	Issuer	Operator
<b>Short-term</b> All instruments, all markets including CDs, ECP, USCP & interbank deposits	<b>BPCE / Natixis</b>	<b>Natixis</b>
<b>Medium &amp; long-term</b>		
<b>Covered Bonds</b>	<b>BPCE SFH</b>	<b>BPCE</b>
	<b>Compagnie de Financement Foncier (SCF) Natixis Pfandbriefbank</b>	<b>CFF Natixis</b>
<b>Senior Preferred (Unsecured)</b>		
Public issues	<b>BPCE</b>	<b>BPCE</b>
Plain vanilla private placements	<b>BPCE</b>	<b>Natixis</b>
Structured private placements	<b>Natixis</b>	<b>Natixis</b>
<b>Senior Non-Preferred (Unsecured)</b>	<b>BPCE</b>	<b>BPCE</b>
<b>Subordinated debt (Unsecured)</b>	<b>BPCE</b>	<b>BPCE</b>

In the money market, Banque Populaire and Caisse d'Epargne networks & other subsidiaries can issue in the domestic market (negotiable European commercial paper & interbank deposits)

BPCE and Natixis fully benefit from the Group internal solidarity and guarantee system



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